Town of Drumheller COUNCIL MEETING AGENDA April 7 at 4:30 PM

Council Chamber, Town Hall 224 Centre Street, Drumheller, Alberta

Page

- 1.0 CALL TO ORDER
- 2.0 MAYOR'S OPENING REMARK
- 3.0 PUBLIC HEARING
- 4.0 ADOPTION OF AGENDA
- 5.0 MINUTES

5.1. ADOPTION OF REGULAR COUNCIL MEETING MINUTES

- 3-7 5.1.1 Regular Council Meeting Minutes of March 24, 2014
 - 5.2. MINUTES OF MEETING PRESENTED FOR INFORMATION
 - 5.3. BUSINESS ARISING FROM THE MINUTES

6.0 DELEGATIONS

- 6.1 Dinosaur Trail Golf and Country Club Presentation
- 7.0 COMMITTEE OF THE WHOLE RECOMMENDATIONS
- 8.0 REQUEST FOR DECISION REPORTS
- 8.1. ACTING CAO
- 8-49 8.1.1 RFD Strategic Business Plan
- $^{50\text{-}51}$ 8.1.2 $\,$ RFD Appointment to the Municipal Planning Commission



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8.1. ACTING CAO

- 52-55 8.1.3 RFD Appointments to the Drumheller Public Library Board
 8.2. DIRECTOR OF INFRASTRUCTURE SERVICES
 - 8.3. DIRECTOR OF CORPORATE SERVICES

8.4. DIRECTOR OF COMMUNITY SERVICES

56-58 8.4.1 RFD - 2014 Recreation Fees

9.0 PRESENATION OF QUARTERLY REPORTS BY ADMINISTRATION

10.0 PUBLIC HEARING DECISIONS

11.0 UNFINISHED BUSINESS

12.0 NOTICE OF MOTION

13.0 COUNCILLOR REPORTS

14.0 IN-CAMERA MATTERS

Town of Drumheller COUNCIL MEETING MINUTES

March 24, 2014 at 4:30 PM Council Chamber, Town Hall 703-2nd Ave. West, Drumheller, Alberta

PRESENT: ACTING MAYOR: Patrick Kolafa

COUNCIL: Jay Garbutt Lisa Hansen-Zacharuk Tara McMillan Sharel Shoff Tom Zariski CHIEF ADMINISTRATIVE OFFICER/ENGINEER: **Ray Romanetz** DIRECTOR OF INFRASTRUCTURE SERVICES: Allan Kendrick DIRECTOR OF CORPORATE SERVICES: **Byron Nagazina** DIRECTOR OF COMMUNITY SERVICES: Paul Salvatore **RECORDING SECRETARY:** Linda Handy **ABSENT:** Mayor Terry Yemen

1.0 CALL TO ORDER

Acting Mayor Patrick Kolafa congratulated the Drumheller Dragons for winning the second round of playoffs and the Drumheller Raptors for winning the CAHL League Championship.

2.0 MAYOR'S OPENING REMARK

2.1 Acting Mayor Patrick Kolafa presented a letter from Hon. Ric McIver, Minister of Infrastructure re sewer odour in the Nacmine/Newcastle area. In his letter, Hon McIver commented that if Grayson Excavating Ltd.'s upgrades do not rectify the sewer odour problem, the Province is prepared to implement further changes.

3.0 PUBLIC HEARING

4.0 ADOPTION OF AGENDA





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MO2014.42 Garbutt, Hansen-Zacharuk moved to adopt the agenda as presented. Carried unanimously.

5.0 MINUTES

5.1. ADOPTION OF REGULAR COUNCIL MEETING MINUTES

5.1.1 Regular Council Meeting Minutes of March 10, 2014

MO2014.43 Shoff, Zariski moved to adopt the Regular Council Meeting Minutes of March 10, 2014 as presented. Carried unanimously.

5.2. MINUTES OF MEETING PRESENTED FOR INFORMATION

5.3. BUSINESS ARISING FROM THE MINUTES

6.0 DELEGATIONS

6.1 Curling Club

Kellie Eddie, on behalf of the Curling Club, stated that the curling club membership wished to move forward on a new curling rink building. Their first goal is to collaborate with the Town on land – their preferred site is at the current location. K. Eddie asked what the club needs to do in order to secure a commitment on this land. They intend to facilitate their own resources for the demolition and rebuild.

CAO Ray Romanetz advised that a new curling rink is part of the overall Recreation Master Plan but no grant funding is available to move forward with Phase 2. He explained that the newest version of the Building Canada Fund does not include recreation facilities. He further advised that based on synergies - equipment sharing, refrigeration, power lines - the preferred layout is as shown on the concept drawings (directly behind the existing arena on the site where the double tennis courts are currently located). He further advised that there is adequate space for both the curling rink and the skateboard however additional parking will have to be found in another area.

H. Kostelecky advised that the BCF Fundraising Committee started the conversation with the Curling Club in order for their members and the public in general to be more engaged in the process with Town Council and Administration in moving Phase 2 forward.

Responses from Council's questions include:

- Current Curling Club membership of 200;
- Proposed size of the building to be In comparison with other municipalities of a similar population; and
- Today the "ask" is for land, and then the Curling Club would move forward on discussions with the Town regarding funding, operations and in-kind contributions.

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Acting Mayor Kolofa thanked Kellie for presentation.

6.2 Tough Mudder Event

Ryan Semchuk provided an overview of the Tough Mudder event which will be held the weekend of September 6 & 7, 2014 at the Drumheller Stampede Ground. Designed by British Special Forces, Tough Mudder features a 10+ mile obstacle course challenge that is the ultimate test of strength, grit, stamina and teamwork. Partners include the Town of Drumheller, Travel Alberta, Drumheller Festival Society (liaison with Tough Mudder) and the Drumheller Chamber (communications and engagement with local merchants). Tough Mudder has entered into a five (5) year agreement with the Stampede Grounds and Drumheller Off Road Vehicle Association. It is expected that there will be approximately 10,000 participants and the partners want to ensure that Drumheller will be chosen as an annual event. The Festival Society is responsible for getting \$200,000 of in-kind support (items that need to be sourced out locally, i.e. equipment / manpower) and research grant availability. There will be sponsorship opportunities. Councillor J. Garbutt expressed a concern with a possible capacity issue and the lack of time to prepare for the event, considering that there is five (5) months until the event. Ryan agreed stating that conversations must happen quickly with the partners, sponsors and volunteers to ensure logistics are in place. He encouraged the public to view the online messaging and communications via Facebook.

7.0 COMMITTEE OF THE WHOLE RECOMMENDATIONS

8.0 **REQUEST FOR DECISION REPORTS**

8.1. CAO

8.2. DIRECTOR OF INFRASTRUCTURE SERVICES

8.3. DIRECTOR OF CORPORATE SERVICES

8.3.1 RFD - Selection of Automated Teller Machines (ATM's)

B. Wulff stated that the Town proposes to place two ATM's at three locations – Badlands Community Facility, Aquaplex, and the Arena throughout the year depending on the season, special event, traffic flow and the demand of cash purchasing opportunities. Based on the number of transactions at similar sized facilities, the ATMs would be cost recovered within 1 ½ years. The cost per machine varies depending on the percentage of the transaction fee that is collected. He requested Council's direction based on three scenarios.

MO2014.44 Shoff, Hansen-Zacharuk moved that the Town acquire 2 ATM's from Access Cash under "Scenario 3" for \$4,900 (which includes GST) to be located at the Badlands Community Facility and the Drumheller Memorial Arena (August 31st to March 31st) and the Drumheller Aquaplex (April 1st to August 30th).

Discussion on Motion:

In response to a question regarding maintenance or breakdowns of the ATMs, B. Wulff clarified that the turnaround time for repairs will be within 2 to 3 days as the supplier is

Council Meeting Minutes March 24, 2014

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in the Drumheller area 2 to 3 times per week. With regard to security issues, B. Wulff stated that the Town will provide the appropriate personnel as security and security cameras will be within close proximity to the ATMs.

Vote on Motion: Carried unanimously.

8.4. DIRECTOR OF COMMUNITY SERVICES

8.4.1 Volunteer Appreciation Celebration

P. Salvatore announced the Volunteer Appreciation Celebration to be held on April 5, 2014 at the Badlands Community Facility. All the Town volunteers are encouraged to attend a free luncheon and an entertaining afternoon.

9.0 PRESENATION OF QUARTERLY REPORTS BY ADMINISTRATION

- 10.0 PUBLIC HEARING DECISIONS
- 11.0 UNFINISHED BUSINESS
- **12.0 NOTICE OF MOTION**
- 13.0 COUNCILLOR REPORTS
- 13.1 Councillors Hansen-Zacharuk and Shoff presented their findings, the facts and a recommendation in the East Coulee Water Fill Station Task Force Report dated March 24, 2014. Their recommendations are as follows:
 - 1) The water fill station should be installed at this location (based on Stantec's site plan).
 - 2) The size of the line for the water fill station is not to exceed 1 ¹/₂" and also would include bucket fill smaller quantity of water.
 - The hours of operation are from 7:00 AM 10:00 PM as per the Community Standards Bylaw and activity is to be monitored to ensure compliance.
 - 4) The appearance of the water fill station should be chosen to enhance the appearance of the entrance to East Coulee. Options will be provided and we will ask East Coulee for their preferred option.
 - 5) The size of the trucks permitted to use the fill station must be no larger than 28,000 kgs.

MO2014.45 Hansen-Zacharuk, Shoff moved to approve the East Coulee Water Fill Station Task Force Report dated March 24, 2014 as presented.

Discussion on Motion:

Council Meeting Minutes March 24, 2014

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Agenda Item # 5.1.1

In response to a concern expressed from Council on how the Stantec Report is communicated to the East Coulee residents regarding their well water, R. Romanetz advised that copies of the Stantec Report have been provided to Keith Lee – Alberta Health Services for their review and government agencies will need to come together to discuss any steps that need to be taken. He further stated that residents may obtain a copy of the Stantec Report by contacting his office.

Vote on Motion: Carried unanimously.

14.0 IN-CAMERA MATTERS

There being no further business, the Acting Mayor declared the meeting adjourned at 6:20 PM.

Mayor

Chief Administrative Officer



Request for Decision

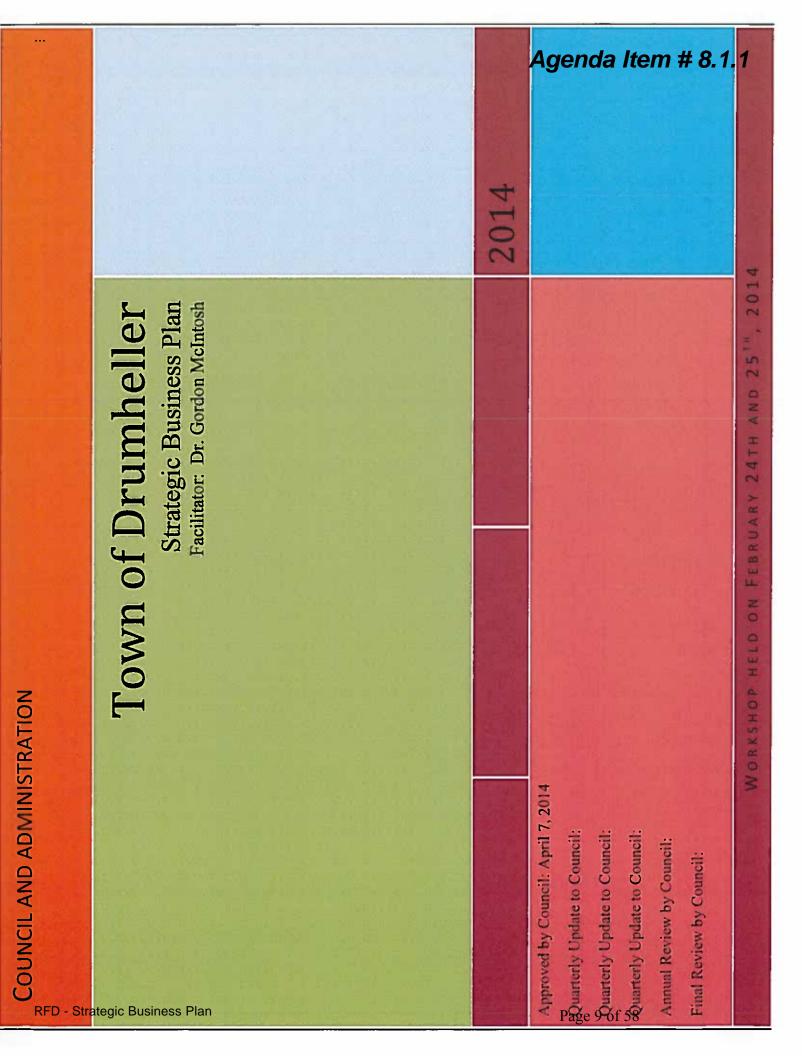
Date: April 4, 2014

				Date:	April 4, 2014			
Торіс:	2014 STRATEGIC BUSINESS PLAN							
Proposal:	Retreat held on Febru identify priorities, how by when and within w Business Plan include	The Town's 2014 Strategic Business Plan was developed at the Council Retreat held on February 24 and 25, 2014. The intent of the plan is to identify priorities, how they will be accomplished, who will do the work, by when and within what framework of accountability. The Strategic Business Plan includes 2014 Corporate, Organizational and Operational Improvements Work Programs.						
Proposed by:	Council							
Correlation to Business (Strategic) Plan					1			
Benefits:	 Ensures organizational leadership by Council is policy driven. Provides customer focused programs and service delivery. Ensure decisions are fact-based, resource-driven and aligned with other corporate directions. Integrates the multi-year budgets. 							
Disadvantages:								
Alternatives:								
Finance/Budget Implications:								
Operating Costs:		Capit	al Cost:					
Budget Available:	\$0.00	Sourc	e of Funds	5:				
Budget Cost:	\$0.00	Unde	rbudgeted	Cost:				
Communication Strategy:	1) The 2014 Strategic upon approval.	1) The 2014 Strategic Business Plan is available to the public and media						
Recommendations:	That Council approve	the 20.	4 Strategi	ic Busin	ess Plan.			
Report Writer:	R.M. Romanetz, P. Eng		CAO:					
Position:	Chief Administrative O	fficer						

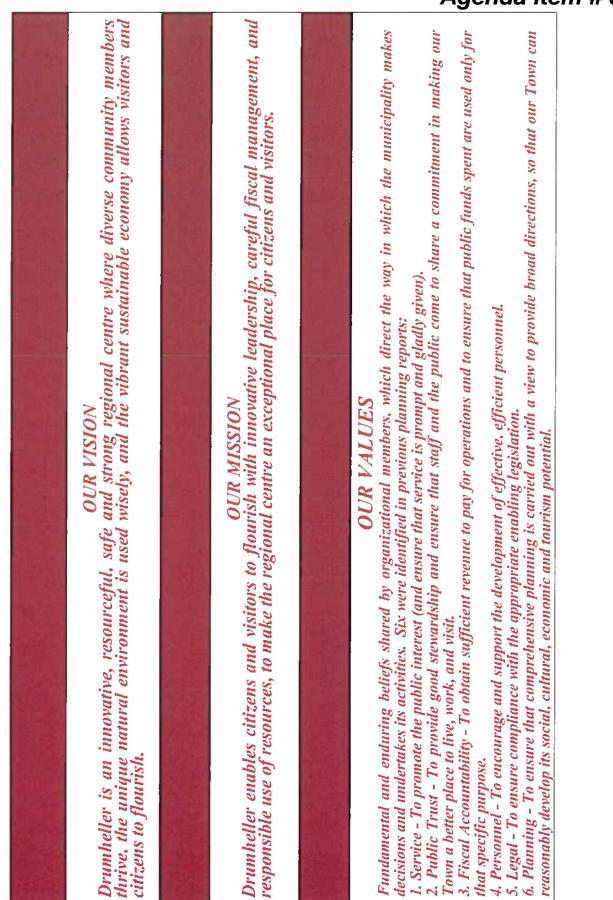
OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

Created By: Linda Handy	1



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RT			s Housing)		Staff)	 CORPORATE (Bill) BCF FUNDRAISING (p.19) TOURISM LEVY (p.20) Video Streaming (p.21) 	FIRE (Bill) End update Municipal Aid Agreement - May (p. 38) 1) Review and update Municipal Aid Agreement - May (p. 38) 1) Review - May (p. 38) 13) 3) Radio Systems Review - Oct (p. 38) 3) Radio Systems Review - Oct (p. 38) 13) 1) Performance Plan - April (p. 38) 1) Performance Plan - April (p. 38) 2) Staffing Review - May (p. 38) 3
Strategic Business Plan – 2014 2014 STRATEGIC PRIORITIES CHART	CORPORATE PRIORITIES (Council)	(p.5) p.7) MSING STRATEGY - April(Bill) (p.9) ril (Al) (p.10) RMS OF REFERENCE – April (Paul) (p.11) r. 13) hilosophy - September(p. 16)	ADVOCACY (Council/CAO) (p.18) (Seniors Housing)	ORGANIZATIONAL IMPROVEMENTS (p.19) - Organizational Adjustments - Succession Planning - Core Services Review	OPERATIONAL STRATEGIES (CAO/Staff)	 LOBBYING (Con't) Mayor/Ray) (p.20) Regional Water Line Hwy 9 Maintenance CN Properties Twinning SH575 	COMMUNITY SERVICES (Paul) 1) TOURISM LEVY REPORT (p.6) 2) ECONOMIC DEVELOPMENT STRATEGY (Terms of Reference) (p. 11) 3) TOURISM DIVERSIFICATION REPORT (p. 13) 3) TOURISM DIVERSIFICATION REPORT (p. 13) CHARGE ATION COST RECOVERY / SUBSIDY PHILOSOPHY(p. 13) Website (p. 34) 4) Website (p. 34) Carryover)(p. 13) Carryover)(p. 13) Carryover)(p. 35)
-D - Strat	egic	 FLOOD MITIGATION FUNDING - April (Ray) (p.5) TOURISM LEVY REPORT - April (Paul / Bill) (p.7) BADLANDS COMMUNITY FACILITY FUNDRAISING STRATEGY - April(Bill) (p.9) AQUAPLEX ENHANCEMENTS TENDER - April (A) (p.10) ECONOMIC DEVELOPMENT STRATEGY TERMS OF REFERENCE - April (Paul) (p.11) Tourism Diversification Report - April(p. 13) MDP / LUB Update - April(p. 15) Recreation Cost Recovery / Subsidy Philosophy - September(p. 16) Infrastructure Master Plan - September(p. 17) 	ADV	ORGAI		CAO (Ray) 1) FLOOD MITIGATION FUNDING (p.5) 2) MDP UPDATE (p.15) 3) Offsite Levy Bylaw(p.23) • 2 ND Year Internship(p. 24)	 OPERATIONS (Ai) 1) AQUAPLEX ENHANCEMENTS TENDER (p.10) 2) INFRASTRUCTURE MASTER PLAN (p.17) 3) Water Treatment Plant Application (p.24) Grant Review(p. 13) ASSET Management Strategy(p. 13) ASSET Management Strategy(p. 13) Drumheller WTP Residual Design (carryover) (p. 13) Town Entrances (carryover) (p. 13)

Town of Drumheller, AB Strategic Business Plan – 2014

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CORPORATE PRIORITIES WORK PROGRAM SUMMARY

CURRENT

- 1. FLOOD MITIGATION FUNDING (Ray) April
 - Public Consultation Mar
 - Action Plan Mar
- TOURISM LEVY REPORT (Paul / Bill) April

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- Report from Town Administration April
 Meet with Stakeholders June
 - Business Case September
- 3. BCF FUNDRAISING STRATEGY (Paul / Bill) April
 - Business Case April
- Meeting with Regional Partners June
- 4. ACQUAPLEX ENHANCEMENTS TENDER (AI) April
 - Construction September
- 5. ECONOMIC DEVELOPMENT STRATEGY (Terms of Reference) (Paul) April
 - Strategy September

(To be moved up following the completion of the Top 5)

- TOURISM DIVERSIFICATION REPORT April
 - MDP / LUB UPDATE (First Round) April
- RECREATION COST RECOVERY / SUBSIDY PHILOSOPHY September
 - INFRASTRUCTURE MASTER PLAN September

	onsultation lan				Due Date	March 12/14	Warch 31/14 Warch 31/14
GRAM	1) Public Consultation 2) Action Plan			the strategy?	Start Date		
CORPORATE PRIORITIES WORK PROGRAM	 Town identify priorities Province will seek input Advocacy may be required 			Action Steps – Flood Mitigation Funding What specific activities or actions will we perform to complete the strategy?	Assigned To (Who)		
CORPORATE PRI	OD MITIGATION FUNDING (Ray)inistration along with Palm Engineering and Huntery Systems prepared a report that identifiedvements required within the existing dyking systemcmine, Midland, Newcastle and Drumheller Centrallentified new dyking for unprotected developed	 + Public Input + Provincial engagement + Identify Town Priorities + Cost Sharing + Cost Sharing + Need a plan in place for unprotected area + New Provincial requirements to be implemented into our LUB and MDP + Stantec Report will be made public 	Prerequisite; *Main Result; + Benefit	Action Steps – What specific activities or action	Action Step	PUBLIC CONSULTATION - On March 12 th , the Province hosted a public information meeting to talk about lessons learned from last spring's flooding and measures it is taking to prepare for the future together with local partners. Dickson Dam presented on the dam operations and statistics on river elevations and volumes during the 2005 and 2013 floods.	ACTION PLAN - A meeting was held on January 20, 2014 in Drumheller with Provincial representatives. The Province announced that they have hired a consultant to compile a report on Red Deer River flood levels / erosion controls and community flood mitigation projects. The timeline for completion has been set at 90 days. A meeting was held with Town Administration and Stantec on February 7 th , to discuss
	FLO - Adn Surve Surve impro in Na and ic arcas.	+ Pud + Pro + Co: + Ne: + Ne: + Sta	 Prei 		Step No.		7

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				Agenda li	tem # 8.1.1
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Town of Drumhelter, AB Strategic Business Plan – 2014	any issues regarding flooding and how it may affect our water intake systems, possible tow lying areas for flooding, other infrastructure and other information they required for their reporting. Meeting held in Red Deer with Stantec on April 3 rd .	2			

RAM	TOURISM LEVY REPORT 1) Report from Town Administration - April 2) Meet with key stakeholders – June 3) Business Case – September 4) Feedback from Public – October 5) Program (need to know for 2015 budget revenue) - November 7	# 8.
CORPORATE PRIORITIES WORK PROGRAM	Tourism Levy Report Why does Council want to pursue this model? + Stable DMO dollars + Tourism infrastructure (hoodoo parking lot, washrooms) + Potential seed dollars for new attractions + Expanding shoulder season + Events attraction + Eliminate burden from municipality + Fairness component re: tax dollars not supporting tourism + Allows for tourism diversification What does Council expect to see in the report? *Variety of models compared * Model where municipality control funds * Implementation details (knowing costs and net dollars that considers administration and software) * Public perception	
CORPORATI	TOURISM LEVY REPORT (need a communication strategy as soon as priorities are released – currently the DMO is going door to door to businesses with key message that we are a tourism community). We have: We have: Town 5 Staff EDO Canadian Badlands Ltd. Travel Drumheller (DMO) – 2014 Strategic Plan 2011 Tourism Master Plan Currently there is a Destination Marketing Fund (DMF) managed by the hoteliers (although some dollars come back to the Town, the Town has no control, only influence, in this model. The funds are pooled however the challenge is how to promote the valley. The Town of Drumheller currently contributes \$40,000 to the DMO plus a managing contract with the Chamber (\$20,000 and Hoodoos Interpretation programs) in addition to major in-kind support for the operations of facilities that support tourism at the Hoodoos, Suspension Bridge, Centennial Park (\$plash Park), Newastle Beach and other links to our streets, parks and trails systems. DMO was established in late 2013 and Chris Curtis presented Council with the DMO's 2014 strategic plan on Fehruary 18, 2014 with the major players being the Town, Chamber, RTM, CanAlta, Golf Club, Rosebud Theatre, Passion Play and Atlas Coal Mine. The outcome would be that rather than each group functioning on its own, funds would be pooled to buy a marketing approach that serves the group on different levels. The Town could implement a tourism levy fee through a business license model as allowed under the MGA (to collect a fee based on a pillow tax or formula applied to businesses) for Town revenue.	

Town of Drumheller, AB Strategic Business Plan – 2014

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Town of Drumheller, AB	rrategic Business Plan - 2014	
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	Due Date	April, 2014	June, 2014	September, 2014	October, 2014	November, 2014
Action Steps – Tourism Levy Report What specific activities or actions will we perform to complete the strategy?	Start Date					
	Assigned To (Who)					
	Action Step	Report from Town Administration	Meet with key stakeholders	Business Case	Feedback from Public	Program (need to know for 2015 budget revenue)
	Step No.	1.	2.	ż	4.	s.

Agenda Item # 8.1.1

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	1. Business Case - May 2. Meetings with regional partners - June	EGY	Due Date	May/2014	June/2014	
	1. Busine: 2. Meeting June	ISING STRAT strategy?	Start Date			
	a Council do to help the Committee reach the Council can seek funds regionally. Commitment to second phase only if funding is available. If Federal and / or Provincial government came up with grants, we should be pursing the dollars for Phase 2 but partners have to be at the table. If Society - information to be provided to the mittee for their comments.	JITY FUNDRA	Assigned To (Who)	Mayor / Council	Mayor / Council	
	 What can Council do to help the Committee reach the goal? Council can seek funds regionally. Commitment to second phase only if funding is available. If Federal and / or Provincial government came up with grants, we should be pursing the dollars for Phase 2 but partners have to be at the table. Friends of Society - information to be provided to the BCF Committee for their comments. 	it - BADLANDS COMMUNITY FACILITY FUNDRAISING (What specific activities or actions will we perform to complete the strategy?	e 			
	 BADLANDS COMMUNITY FACILITY FUNDRAISING STRATEGY(CAO) How do we fund \$2M shortfall in fundraising? Total of \$9M Goal (\$6M Phase 1). The BCF was approved based on fundaising. 56M in long term borrowing; \$6M in short term borrowing (not accessed yet); If the BCF does not meet the fundraising goal the Town will have to finance the shortfall; 2014 Budget has allowed for paying for interest for short term debt. Concern: If fundraising shortfall is built into the operating budget, the budget will not be able to absorb it. Options: Continue Fundraising Debt – operations 	sult; + Benef ion Steps		BUSINESS CASE .(include usage, accessibility, economic growth)	Meetings with regional partners	
tratagia	Rusiness Plan		Step #	1.	5.	

Town of Drumheller, AB Strategic Business Plan – 2014

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	 2014 Capital Budget - March Concept - April Tender - April Construction by September 			Due Date	Budget approved March 10, 2014	April, 2014	April, 2014 Ageu	Sept., 2014 BD	m # 8.1.1	
DGRAM	 2014 Capital Budget - Mar 2) Concept - April 3) Tender - April 4) Construction by September 		s e the strategy?	Start Date						
CORPORATE PRIORITIES WORK PROGRAM			it Action Steps – Aquaplex Enhancements What specific activities or actions will we perform to complete the strategy?	Assigned To (Who)	Dir of Infrastructure Services					
CORPORATE PRI	AOUAPLEX ENHANCEMENTS (A1) The Aquaplex underwent a retrofit with new pumps, HVAC, filters. Currently rated good to very good facility. Indoor water park element missing. We want: 1) Amenities to make it a leisure pool 2) Replace water slide 2) Replace water slide	• The facility must shutdown for install – what are the ramifications / project timelines major consideration	Prerequisite; *Main Result; + Benefit Action Steps - What specific activities or acti	Actio	2014 Capital Budget	Concept	Tender	Construction		
	A H H H H	•	•	Step No.	-	2.	ů.	4.		

Town of Drumheller, AB Strategic Business Plan – 2014

_	what assets does Drumheller have to attract sectors? /Why does a business relocate here? + Land +Ouality of I ife	Caution – make sure expectations are explained clearly in the Terms of Reference	tions are is of
Job releation impacts the service industry and residential $ +$	+ Amenities + Market Access + Employment	 Terms of Reference - April Inventory – Need to have a vision– 	
base. Economic development has three parts – relention, expansion and attraction (a lot of effort is focused on attraction) but 80% of economic development should be the retention and expansion focus.	 + Internet + Tax regime + Business friendliness + Marketing our community Main Result = Job creation and tax base. 	 4) Identify Gaps – 5) Strategy – September 	
What sectors are viable in Drumheller? +Tourism +Oil and Gas +Farming +Retail +Technology +Education +Manufacturing	Who is the best leader to enhance economic diversification of the community? Options: We could do it ourselves, We could ask EDTF, We could have Council do it; We could have Chamber do it, We could have Community Futures do it. The EDTF has all of the above note d		
Prerequisite; *Main Result; + Benefit Action Steps – Econom What specific activities	Benefit Benefit Action Steps – Economic Development Strategy (Terms of Reference) What specific activities or actions will we perform to complete the strategy?	f Reference) strategy?	Age
Step No. Action Step	Assigned To (Who)	tart Date	Due Date D
1. Terms of Reference			da Iten
2. Inventory			h #

RFD - Strategic Business Plan

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Town of Drumheller, AB Strategic Business Plan - 2014

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Strategic Business Plan – 2014				
		Need for a Vision	Identify Gaps	Strategy
		3.	4.	5.

Town of Drumheller, AB

3.	Need for a Vision		
4.	Identify Gaps		
5.	Strategy		-

Agenda Item # 8.1.1

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	TOURISM DIVERSIFICATION REPORT 1) Review TMP strategies with stakeholders at a tourism workshop – April 2)Result being a work plan for 2014 strategies (some will go to the Town, some will go to Travel Drumheller, some go to CBL, some go to Chamber) - May to Chamber) - May			Due Date	April, 2014
RAM	TOURISM DIVERSIFIC 1) Review TMP strategies v a tourism workshop – April 2)Result being a work plan (some will go to the Town, Travel Drumheller, some go to Chamber) - May	:	strategy?	Start Date	
CORPORATE PRIORITIES WORK PROGRAM	Tourism Diversification - Preferred option for review of TMP - Together with Council / DMO / EDTF as strategies need to be funded by DMO fee. +Ensures leadership by Council; + Provides guidance to the Town staff; tourism industry and Town residents that will enable the Town's continued transformation as a tourist destination in a predictable and coordinated manner; + Define a destination development cycle; + Enhance the role of the Town as a four-season tourist destination and optimize the economic benefits of tourism throughout the region; and + The supports the recommendations in the Municipal Sustainability Plan.		Action Steps – Tourism Diversification Report What specific activities or actions will we perform to complete the strategy?	Assigned To (Who)	
CORPORATE PRIC	TOURISM DIVERSIFICATION REPORT (Paul)Tourism Divers Preferred option with Council / DN Preferred option with Council needs to review the TMP Pray on stategies within the TMP Prevides guidance on strategies within the TMP.Tourism Divers Preferred option with Council needs to review the TMP Provides guidance and Town residents to transformation as a to transformation as a to condinated manner; to neil takes a ladership role in 18. Confirm the significance of the tourism Master Plan The intent of the Tourism Master Plan The intent of the Tourism Master Plan Confirm the significance of the tourism function for the public and private sectors in tourism development and growth for the public and private sectors in tourism development of the public and private sectors in tourism fuevelopment of Drumheller's tourism industry; and * Define a comprehensive implementation strategy and a mechanism to monitor achievements.Tourism Diversion Tourism Diversion tourism Diversion to the public and private sectors as it relates to the development of Drumheller's tourism industry; andTourism Diversion Diversion tourism Diversion to the public and private sectors as it relates to the development of Drumheller's tourism to the development of Drumheller's tourism	Prerequisite; *Main Result; + Benefit	Action Steps – To What specific activities or actio	Actic	Review TMP strategies with stakeholders at a tourism workshop
	H B B B B B B B B B B B B B	•		Step No.	

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		Agenda
	May, 2014	
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AB - 2014		
Town of Drumheller, AB Strategic Business Plan – 2014		
To	Result being a work plan for 2014 strategies (some will go to the Town, some will go to Travel Drumheller, some go to CBL, some go to Chamber)	
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	Preliminary Changes (Bylaw Phase 1) – April Review of Phase 2 Changes - September Open House - September Bylaw 1 st Reading - October Public Hearing - November Final Bylaw Approval - December			Due Date	April, 2014	September	September B	October UCtober	November	Dec., 2014	# 8.1.	1
GRAM	 Preliminary April April Review of Pl Review of Pl September Open House Bylaw 1st Re Final Bylaw 		odate sy ²	Start Date								
CORPORATE PRIORITIES WORK PROGRAM	 Palliser Regional Municipal Services Consultant In-house I		tion Steps – Municipal Development Plan Update What specific activities or actions will we perform to complete the strategy?	Assigned To (Who)	Director of Community Serv							
CORPORATE	CIPAL DEVELOPMENT PLAN UPDATE ently have: Bylaw 10.08 Development Plan Volume 1 Development Plan Volume 2 – Bylaw 11.08 e the significant issues? Areas aniability ility ains Capacity cquisition ment ooprint oppint oppint oppint	Prerequisite; *Main Result; + Benefit	Action Steps - What specific acti		Preliminary changes (Bylaw Phase 1)	Review of Phase 2 changes	Open House	Bylaw 1 st Reading	Public Hearing	Final Bylaw Adopted		
	MUNIC (Paul) We curr Land Use Municipal Municipal What ar + Density + Growth + Land Av + Flood Pl + Service + Environ + Green Fc + Service	Pren		Step No.	1.	2.	Э.	4.	5.	6.		

RFD - Strategic Business Plan

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Town of Drumheller, AB Strategic Business Plan – 2014

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				1		_	1	Agenda	≝ Item # 8.1.1
	1) Comparisons with other municipalities	2) Discussion with Council – September				Due Date		Sept., 2014	
GRAM	1) Comparisons v	2) Discussion wit		 -	Philosophy the strategy?	Start Date			
CORPORATE PRIORITIES WORK PROGRAM				5	Action Steps – Recreation Cost Recovery / Subsidy Philosophy What specific activities or actions will we perform to complete the strategy?	Assigned To (Who)			
CORPORATE PRI	RECREATION COST RECOVERY / SUBSIDY PHILOSOPHY (Paul)	Philosophy on recovery of costs to operate (fees versus operational costs) and how many facilities can we subsidize?	Benchmark with other municipalities Customer service levels	Prerequisite; *Main Result; + Benefit	Action Steps – Recreation What specific activities or activitities or activities or activities or ac	Action Step	Benchmarks with other communities	Discussion with Council	
	REC PHII	Philosophy operational subsidize?	й Ü • •	• Pren		Step No.	1.	5	

					Ag	enda Item	# 8.1
Terms of Reference – April Assessment Report - September				Due Date		Sept., 2014	
1) Terr 2) Asse			an te the stratepv?	Start Date			
			Action Steps – Infrastructure Master Plan What specific activities or actions will we perform to complete the stratepv?	Assigned To (Who)			
	ld (ê)		ion Steps – Infra tivities or actions w				
INFRASTRUCTURE MASTER PLAN (AI) Purpose: To improve infrastructure planning with the use of an assessment tool We have: A 10 year capital plan that includes a replacement plan for roads, facilities, utilities, parks, washrooms, cemetery based on grant criteria today (so the plan is weaker with each year) As the infrastructure ages, priorities for replacement are looked at strategically.	 +An assessment tool would be a more effective tool and would provide more accuracy. + Update Offsite Levy Bylaw +Update MDP +Review of impact on population growth +Review engineering standards (Provincial requirements) +Replacement costs (strategic planning – phase-in or defer; critical maintenance is part of the equation in extending the life) +Preventative maintenance schedules 	nefit	Action What specific activity	Action Step	Terms of Reference	Assessment Report	
Purpose: Purpose: To improve assessmen We have: A 10 year roads, faci grant crite As the infi at strategi	 +An assessmen provide more a + Update Offsi +Update MDP +Review of im +Review engin +Replacement critical mainter 	 Prereç 		Step No.	1.	5	

	acility options			e Due Date		February, 2014	Agenda Item # 8.
	 Explore private facility options Letter to AHS) trategv?	0) Start Date			-
CIL / CAU)	vince and Foundation equisition) y is Level 4 is a secured cture dollars is need to 4.	AHS Advocacy through David Thompson Board Speak with the Minister Approaching the private sector	esult + Benefit COUNCIL / CAO form to complete the s	Assigned To (Who)			
ADVUCACY (CUUNCIL/ CAU)	Level 3 is a partnership (Province and Foundation (of which the Town pays a requisition) Level 4 is AHS responsibility Difference of the two levels is Level 4 is a secured environment. Huge infrastructure dollars is need to upgrade a facility to a Level 4.	Options: 1) AHS Advocacy through David Board 2) Speak with the Minister 3) Approaching the private sector	Prerequisite * Main Result + Benefit Action Steps – ADVOCACY (COUNCIL / CAO) What specific activities or actions will we perform to complete the strategy?				
AUVU	SENIORS HOUSING Issue: Seniors population is growing How do we increase assisted living facilities at the right level? Many seniors aging in place or downsizing / staying in their homes longer / jumping over the progressive levels of facility care (three levels) and being admitted directly to a care facility.	Drumheller is lacking in continuing care and our residents are being sent to facilities outside of Drumheller – Level 4 and 4D is in crisis.	Action Stel What specific activiti	Action Step	Explore private facility options	Letter to AHS	
	SENIC Issue: S How do Many se homes k	Drumhelle being sent is in crisis.		Step No.		2.	

Town of Drumheller, AB Strategic Business Plan – 2014

	ON Ind When			Due Date			Agenda Item # 8.
ROGRAM	ACTION What, Who and When		strateav?	Start Date			
2014 NTS WORK PI	red Strategy/		form to complete the	Assigned To (Who)	CAO	CAO / Directors to Council	CAO
LIMPROVEMENT	OPTIONS/Preferred Strategy/ Notes		Action Steps or actions will we nerform to complete the strategy?		options / service levels and	cil's review.	 s / activities that require t savings and proficiencies 3 Council adopted the first inually prior to the budget
ORGANIZATIONAL IMPROVEMENTS WORK PROGRAM	PRIORITY/Desired Outcomes	Organizational Adjustments Succession Planning Annual Service Capacity Review	+ Benefit orific activities	Action Step	Organizational Adjustments Council / Administration will continue to review budget options / service levels and organizational structure changes.	Succession Planning Template to be prepared by Administration for Council's review.	Annual Service Capacity Review The annual review needs to identify program services / activities that require improvements and / or change to gain efficiencies, cost savings and proficiencies within a framework of accountability. On July 29 th 2013 Council adopted the first Service Capacity Review (to be reviewed / updated annually prior to the budget process.
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Town of Drumheller, AB Strategic Business Plan – 2014

with provincial standards and also confirming excess capacity. A solids residual upgrading is required to be completed in 2013. Mayor Yemen sent a letter to the Mayor of Three Hills asking for an opportunity to meet to discuss the possibility of supplying water to Three Hills through the Aqua7 pipeline. Three Hills acknowledge receipt of the letter but did not identify timing for a meeting. Aqua7 and Town of Three Hills have expressed an interest in pursuing further partnerships with the town of Drumheller in fall of 2013. Follow up to be a priority for 2014.		Twinning SH575 3 rd SIreet SW to Premier Road Letter received from the Province advising that they are prepared to fund the Highway 575 twinning project 100% however the timing of the construction will be dependent upon overall provincial priorities and available budgets. Emergency response operators, businesses and other interested parties wrote letters of support which have been forwarded to the Minister of Transportation.	
with provincial standards and also confirming excess capacity. upgrading is required to be completed in 2013. Mayor Yemen Mayor of Three Hills asking for an opportunity to meet to discus supplying water to Three Hills through the Aqua7 pipeline. Three receipt of the letter but did not identify timing for a meeting. A Three Hills have expressed an interest in pursuing further partners of Drumheller in fall of 2013. Follow up to be a priority for 2014.	Hwy 9 Maintenance	Twinning SH575 3 rd SIreet SW to Premier Road Letter received from the Province advising that they are prepara 575 twinning project 100% however the timing of the constru- upon overall provincial priorities and available budgets. operators, businesses and other interested parties wrote letters been forwarded to the Minister of Transportation.	CN Properties
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Town of Drumheller, AB Strategic Business Plan – 2014

RFD - Strategic Business Plan

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Chief Administrative Officer

OPERATIONAL STRATEGIES

PRIORITY/Desired Outcomes	OPTIONS/Preferred	ACTION	
	Strategy/ Notes	What, Who and When	
FLOOD MITIGATION FUNDING (p. 5) MDP UPDATE (p. 14)			
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CAO OPERATIONAL PRIORITIES WORK PROGRAM

OFFSITE LEVY BYLAW OFFSITE LEVY BYLAW Office levies provide a mechanism for municipalities to recover explire levies provide a mechanism for municipalities to rest and collect of fer against land that is being developed for residential, commercial, industrial or other purposes Collect af fer against land that is being developed for residential, commercial, industrial or other purposes Alberta Municipal Affairs has provided municipalities the autority, under the MGA Division 6 to set and collect OfF-Site autority, under the MGA Division 6 to set and collect OfF-Site Alberta Municipal Affairs has provided municipalities the autority under the MGA Division 6 to set and collect OfF-Site autority, under the MGA Division 6 to set and collect OfF-Site infrastructure to service those the set of the building. Evy attes through the adoption of a bylaw. Albenefiting Area Themefitting Area Autorition area to collect OfF-Site infrastructure to service those of the building. Alborition ment of benefitting parties. Apportionment of benefitting parties. Apportionment of benefitting parties. No. Adromition of Bylaw Draft Bylaw Adromition of Bylaw Adromition of Bylaw	8: being developed for all or other purposes r of: f housing provided, total gross floor area or other building of the external fing, tross acreage of the		AT LIGHT A TILD WILL AT TIVILL
Draft Bylaw Adontion of Bylaw		 Draft Bylaw – September Adoption of Bylaw - October 	September law - October
Bulaw	and + Benefit /y Bylaw orm to complete strateg	۵ <i>۸</i> ڼ	
Draft Bylaw Adomtion of Bylaw	Assigned To (Who)	Start Date	Due Date
Adoption of Bylaw			Sept., 2014
			Octoper, 200
			n # 8.1.1

AB	- 2014
Town of Drumheller,	Strategic Business Plan

CAO - OPERATIONAL STRATEGIES WORK PROGRAM

PRIORITY/Desired Outcomes	OPTIONS/Preferred Strategy/	ACTION
	Notes	What, Who and When
2 nd YEAR INTERNSHIP PROGRAM		
(CAO)		1. Application Process - Jan 2014
Background - On November 19, 2012, the Town was approved		7 Hiring of 2nd Year Intern Mid_
for the 2013 Municipal Internship Program for Administrators.		
Funding agreement signed on January 14, 2013. Ryan Seifried		1107 (mm
was hired as a Municipal Intern under the 2013 Municipal		
Internship Program with a start date of May 6, 2013. Ryan's		
title will be Municipal Projects Co-ordinator. Ryan Seifned has		
declined the 2 nd Year Intern Program.		
 Prerequisite * Main Result + Benefit 		

Deneill

Action Steps – 2nd YEAR INTERNSHIP PROGRAM

	What specific activities or actions will we perform to complete the strategy?	m to complete the strates	gy?	
Step No.	Action Step	Assigned To (Who)	Start Date	Due Date
1.	2 nd Year Internship Grant application was due by January 31, 2014.	CAO		COMPLETED
5.	Stephen Visser has been hired under the 2^{md} year internship program with a start date of May 12, 2014.	CAO		mid-May, 2014

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Town of Drur trategic Busines	Town of Drumheller, AB	itrategic Business Plan – 2014
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Director of Corporate Services

OPERATIONAL STRATEGIES

PRIORITY/Desired Outcomes	OPTIONS/Preferred Strategy/	ACTION
	Notes	What, Who and When
BCF FUNDRAISING (p. 9) TOURISM LEVY (p. 6)		
 Prerequisite * Main Result + Benefit 		

	GRAM	N nd When					Due Date	June, 2014	A	ĕ genda Item # 8.1.1
	ORK PRC	ACTION What, Who and When					Start Date			
	GIES W			ne g and ed. It ed. It rnce ling	_	o the starters	Assigned To (Who)			
AB - 2014	STRATE	rred Strateg		udience and any o s type of streaming equipment requir to operate a single aming to an audic given time, includ ace who would be		treaming	Asign	9		
Town of Drumheller, AB Strategic Business Plan – 2014	PERATIONAL	OPTIONS/Preferred Strategy/ Notes		The number in the audience and any one time also dictates the type of streaming and therefore the type of equipment required. It is quite inexpensive to operate a single static camera for streaming to an audience of 15 persons at any given time, including number of the audience who would be	A man an american	Action Steps – Video Streaming	TING AM IN M GUONAN IN CAL			
	CORPORATE SERVICES - OPERATIONAL STRATEGIES WORK PROGRAM	PRIORITY/Desired Outcomes	VIDEO STREAMING (Director of Corporate Services)	Research has found that Council Meetings are being streamed anywhere from a single unmanned camera and microphone on a tripod to two manned cameras and a safe static camera. The more cameras that are used the more expensive the equipment costs in addition to the payroll for the operators. A single unmanned camera requires no staff while two manned cameras requires a staff of three because of the two camera operators plus the producer/switcher.	Prerequisite * Main Result + Benefit	A(What ensuits activity		Research		
1					-		Step #			

AB - 2014	
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Town Strategic I	

Director of Infrastructure Services

OPERATIONAL STRATEGIES

PRIORITY/Desired Outcomes	OPTIONS/Preferred Strategy/ Notes	ACTION What, Who and When
AQUAPLEX ENHANCEMENTS (p. 10) INFRASTRUCTURE MASER PLAN (p. 17)		

I) Grant Application – July, 20. Or I) Grant Application – July, 20. In the strategy?	R WATER / t + Benefit	Vork with the consultant to update grant pplication for East Coulee Lift Station eplacement and any other projects eligible for unding. rant Applications for Water / Wastew	1) Grant Application	- July, 2014
Main Result + Benefit Main Result + Benefit Action Steps – Grant Applications for Water / Wastewater What specific activities or actions will we perform to complete the strategy? What specific activities or actions will we perform to complete the strategy? action Step Assigned To (Who) Start Date July, 2014 Cation Start Date Director of Infrastructure Start Date Director of Infrastructure Start Date Services Director of Infrastructure	Main Result + Benefit	rant Applications for Water / Wastew		
Action Step Assigned To (Who) Start Date Due D Intector of Infrastructure Services July, 2014 Director of Infrastructure Services Services	Action Steps – G What snecific activitie	s or actions will we perform to complete the st	'ater eterv?	
Director of Infrastructure July, 2014 Services July, 2014 Director of Infrastructure Services	Action Step	Assigned To (Who)		Due Date
		Director of Infrastructure Services		fuly, 2014
		Director of Infrastructure Services		

Town of Drumheller, AB Strategic Business Plan – 2014

	PRIORITY/Desired Outcomes	OPTIONS/Preferred Strategy/ Notes		ACTION What, Who and When	DN nd When
	TOWN ENTRANCES / CORRIDOR STRATEGY (carryover) (Director of Infrastructure Services) <i>How do we improve the entrances to Drumheller?</i> Concern: 4 primary entrances need landscaping / cleanliness / picnic tables – amenities for stopping tourists / wayfinding signage / reduce clutter / road condition	Options: - May be a 2013 Centennial Project	่ – ํ๚ํ๛ํ4 เง่	Assessment – June, 2012 Targets – Dec., 2012 Budget – February, 2013 Operational Maintenance / Tender – June, 2013 Implementation – June, 2013	, 2012 2 2013 nance / Tender – Ju une, 2013
	Prerequisite * Main Result + Benefit				
		Action Steps - Town Entrances	2		
	What specific activit	What specific activities or actions will we perform to complete the strategy?	mplete the strategy?		
Step #	Action Step		Assigned To (Who)	Start Date	Due Date
	5	e landscaping boulevards and entrances	Director of Infrastructure Services		January, 2012 June, 2012
	Targets Preliminary drawings need to be reviewed by Council and meetings need to be held with Community Blooms and Municipal Planning Commission.	ngs need to be held with Community			January, 2012 Dec., 2012
	Budget Project dollars will be included in the 2014 operational budget.	dget.			February, 2012 March. 2014
	Operation Maintenance / Tender Once the project scope and dollars have been agreed the request for quotation will go out for work to be carried out in the spring / summer 2013.	for quotation will go out for work to be			J une, 2012 June, 2013 Anril, 2014 D
	Implementation – Urban Systems have completed the overall layout plan with design details and cost estimates which we received October 28 th . On April 10 th , 2014 the Town will confirm funding from our partners – dollars are included in the 2014 capital budget. Staff have sourced out materials and are working to finalize plans for traffic accommodation required by Alberta Transportation to work in the highway right of way. Once funds are confirmed and the budget is set, staff will secure all materials and supplies to have the project started as early as possible in the spring of 2014. Planters and banner poles, etc. required need to be selected so suppliers and delivery time can be determined well in advance of the project start.	yout plan with design details and cost the Town will confirm funding from our f have sourced out materials and are y Alberta Transportation to work in the et is set, staff will secure all materials and oring of 2014. Planters and banner poles, can be determined well in advance of the			August, 2013 June, 2014 June, 2014 June, 2014
1					<i>#</i> 0.

Town of Drumheller, AB Strategic Business Plan – 2014

	PKUGKAM ION and When		N	Due Date	May 15, 2014	₩ Agenda Item # 8.1.1
	ACTION What, Who and When		IDUAL DESIG	Start Date		
AB - 2014 AT STD ATECT	AL SIKALEU red Strategy/		MENT PLANT RES	Assigned To (Who)	Director of Infrastructure Services	
Town of Drumheller, AB Strategic Business Plan – 2014 ODF DATION AT CTD ATEODER WODU DATION AND A	- OF EKALLOINAL STRA OPTIONS/Preferred Strategy/ Notes		ER WATER TREATMENT PLANT RESIDUAL DESIGN	Action Step	t waste or by-products - dollars for the assessment and ct is \$4M (50%/50%). The as the preliminary design for iew by Operations Staff and dum to our Approval to sis the options for the for the addendum covering formed that we would be c Calgary offices as of April ce Officer until they have 5, 2014	1
NED A STDITTIDE GEDVICES	_	DRUMHELLER WATER TREATMENT PLANT RESIDUAL DESIGN (carryover) (Director of Infrastructure Services)	Prerequisite * Main Result + Benefit Action Steps – DRUMHELLER	Action Step	f plan grant project vTP h nd rev idden discu discu ere in by the by the fay 13	
1.	tegic Busine		. .	Step No.	-i	Page 38 of 58

INFRASTRUCTURE SERVICES - OPERATIONAL STRATEGIES WORK PROGRAM PRIORITY/Desired Outcomes OPTIONS/Preferred Strategy/ Notes ACTION PRIORITY/Desired Outcomes OPTIONS/Preferred Strategy/ Notes ACTION PRIORITY/Desired Outcomes OPTIONS/Preferred Strategy/ Notes ACTION ASSET MANAGEMENT (CAPITAL INVENTORY) Notes ACTION ASSET MANAGEMENT (CAPITAL INVENTORY) Notes ACTION Carryower Ontego OPTIONS/Preferred Strategy/ Carryower ACTION Carryower Man Cambragement of complete the strategy/ Management software located in Asset Management software located in Complete the data entry. Administration last met to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration last met to review a strategy to complete the data entry. Administration interded of the rowid go offware for entry with a consultant to review a strategy to complete the software integration of software elections offware or evel not offware data and what XSSIST Software our existing software function of reacting software for entry by designated to the with a consultant to review possible integration of software for entry by designated staff. This will include the implementation of traceding software for entry by designated staff. This will include the implement the use of the purchasoftware our evel pagent of the software for entry by desi	ACTION What, Who and When		(0) Start Date Due Date	Agenda Buoguo	March, 2014
RASTRUCTORE SERVICES - OPERATION. PRIORITY/Desired Outcomes OPTIONS/Prefer Note: Note: T MANAGEMENT (CAPITAL INVENTORY) OPTIONS/Prefer Note: OPTIONS/Prefer T MANAGEMENT (CAPITAL INVENTORY) OPTIONS/Prefer over OPTIONS/Prefer or of Corporate Services) Action Steps – ASSET MANA What specific activities or actions will we perference Action Steps – ASSET MANA What specific activities or actions will we perference Action Steps – ASSET MANA Management software installed. Infrastructure Services to software is being used for what software is being used for what program / department; next step will be for Administration to meet with a consultant to review a strategy to nove this work priority forward. Ryan Selfried is working on an existing software organizational chart / inventory (what software is being used for what consultant to review a strategy to nove this work priority forward. Ryan Selfried is working on an existing software organization processes. Instructing software is being used for what consultant to review a strategy to nove this work as and identify if our consultant to review a strategy to nove this working on an existing software organization purposes. 2 nd Year Intern's job description includes the integration purposes. 2 nd Year Intern's job description includes the integration purposes. 2 nd Year Intern's job description includes the internecting data is entered correctly by designated staff. This will niclude the implementation of tracking software for employee timesheets or existing	red Strategy/	NAGEMENT orm to complete the	Assigned To (Wh	CAO	Al / Ryan
RASTRUCTURE SERVICES PRIORITY/Desired Outcomes T MANAGEMENT (CAPITAL INVENTORY) over or of Corporate Services) Trerequisite * Main Result + Benefit Action Action Step Action Step Action Step Asset Management software installed. Infrastruc omplete the data entry. Administration has met Action Step Asset Management software installed. Infrastruc omplete the data entry. Action Step Asset Management software installed. Infrastruc omplete the data entry. Action Step Asset Management software installed. Infrastruc omplete the data entry. Action Step Asset Management software installed. Infrastruc offware organizational chart / inventory (what so what program / departation has neet to on the program / depart of the top of the top offware organization purposes. 2 nd Year Intern's jol overseeing the ASSET Management Program, the low of the purpleter integration of tracking software for overseeing the SSET Management Program, the low of the implementation of tracking software for of the the implementation of tracking software for action purpleters. / work assignmu- equipment use. Re-implement the use of the Purc existing software]. Provide update on implementation. Project is being resea afrastructure and Municipal Intern. A strategy to move for art 31, 2014.	OPTIONS/Prefer Notes	Steps – ASSET MAN ies or actions will we perfect ies or actions will we perfect		ture Services to o review a strategy to working on an existing oftware is being used for - Administration to meet f software and identify if t ASSET software works o description includes use of software (existing smoother operations, rrocesses, instructing signated staff. This will or employee timesheets ents as well as chase Order system	rched by Director of prward to be prepared by
	PRIORITY/Desired Outcomes r MANAGEMENT (CAPITAL INVENTORY) over or of Corporate Services)	Main Result	G 21	Infrastruc listed installed. Infrastruc omplete the data entry. Administration has met to omplete the data entry. Administration has met to nove this work priority forward. Ryan Seifried is oftware organizational chart /inventory (what so oftware organizational chart /inventory (what so oftware organizational chart /inventory (what so other program / department); next step will be for with a consultant to review possible integration of ur existing software meets future needs and what est for integration purposes. 2 nd Year Intern's job werseeing the ASSET Management Program, the urrent new) not only for more liability control but for straining knowledge of the software, integration pisers and ensuring data is entered correctly by deinclude the implementation of tracking software for account code specific projects / work assignme quipment use. Re-implement the use of the Purcexisting software).	Project is being rese A strategy to move

Services	ACTION What, Who and When	
Dr of Community Services operational strategies	OPTIONS/Preferred Strategy/ Notes	
Director of (operat	PRIORITY/Desired Outcomes	TOURISM LEVY REPORT (p. 7) ECONOMIC DEVELOPMENT STRATEGY (Terms of Reference) (p.11) TOURISM DIVERSIFICATION REPORT (p. 13) RECREATION COST RECOVERY / SUBSIDY(p.16)

RFD - Strategic Business Plan

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Town of Drumheller, AB Strategic Business Plan – 2014

OGRAM	ON and When				Due Date	April, 2014		September, 2014	ਲ nda Item # 8.1.
WORK PR	ACTION What, Who and When			6700	Start Date				
OPERATIONAL STRATEGIES WORK PROGRAM	erred Strategy/			Action Steps – WEBSITE What specific activities or actions will we perform to complete the strateov?	Assigned To (Who)	Directors of Community Services and Corporate Services			
OPERATIONAI	OPTIONS/Preferred Strategy/ Notes	Identify hosting Rebuild proposals Options		Action Steps – WEBSITE vities or actions will we nerform to a		anged for technical review. within the next month.			
COMMUNITY SERVICES -	PRIORITY/Desired Outcomes	WEBSITE (Director of Community Services) Needs redesign Easy to navigate User friendly Speed	Prerequisite * Main Result + Benefit	What specific acti	Action Step	Terms of Reference – Contacted IT consultants and arranged for technical review. Expect to identify and approve the Terms of Reference within the next month.	Request for Proposals	Launch	
U		WEBSITE Needs redesi Easy to navig User friendly Speed	•		Step No.	-	7	r.	

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Town of Drumheller, AB

ACTION What. Who and When	Economic Development Task Force Municipal Planning Commission Reviewing Approach			Due Date	Hnf		June, 2014	Agenda Ite	em #
What.	Economic Devel Municipal Planni Reviewing Appre		CY strateou?	0) Start Date	Ju				
red Strategy/			OUSING POLIC	Assigned To (Who)	Director of Community Services Development Officer				
OPTIONS/Preferred Strategy/ Notes			Action Steps – AFFORDABLE HOUSING POLICY What specific activities or actions will we perform to complete the strategy?		opment of new ready to uly, 2012.	iation) on July 2012 on velopers.	ats following meetings with Council's direction.		
PRIORITY/Desired Outcomes	AFFORDABLE HOUSING POLICY (carryover) (Director of Community Services)	Prerequisite * Main Result + Benefit	Action Steps What specific activiti	Action Step	EDTF has worked with prospective investors for the development of new ready to move (RTM) dwellings – meetings with manufacturer in July, 2012.	Discussion with developers (Calgary Homebuilders Association) on July 2012 on consideration of Elgin Hill and Hillsview Real Estate / Developers.	The Request For Proposals for several housing developments following meetings with prospective investors will be released in April 2014 as per Council's direction.		
	AFFO (Direct	•		Step No.	1	1			

Town of Drumheller, AB Strategic Business Plan – 2014

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Town of Drumheller,	Strategic Business Plan -

COMMUNITY SERVICES - OPERATIONAL PRIORITIES WORK PROGRAM

DOWNTOWN REVITALIZATION (Director of		
Community Services)		1. Review plan - Sept
? What does it mean?		2. Target area
+ Economic rejuvenation		3 Budget Process – Oct
+ Regional hub		A Implement idear 2015
+ Regional services		
+ Land Use point of view – part of MDP	under Phase I of the Urban System Report	:17
 Infrastructure point of view – (decorative street lights, 		
replace dying trees, new water lines, parking lots increased)		
+ Economic point of view – part of regional hub		
+ Business buy in point of view (need their support)		
+ Includes Heritage Program		
+ Enables the Town to identify Historic Resources and develop		
preservation strategies that would support long term		
viability;		
+ Would enhance the character and economic opportunities		
available for historic district in Drumheller.		
+ Provides opportunities to partner with the Chamber of		
Commerce, individual property owners and other		
community stakeholders.		
 Prerequisite * Main Result + Benefit 		

+ Benefit Main Kesult Frerequisite

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	Action Step	Assigned To (Who)	Start Date	Due Date
	Review Urban System Phase 11	CAO / Director of Community Services		Agen Sept., 201
2.	Target area (the private sector, the Town, the private sector combined with the Town)			da Itei
3.	Budget process			0ct., 2014 U

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Town of Drumheller, AB	pusiness r							
Town	otrategic							
		s in 2015						
		Implement ideas in 2015						
		 Impi						
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RFD - Strategic Business Plan

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	Ces	ACTION What, Who and When	Staff Sgt.	PROGRAM	ACTION What, Who and When			Agei	da Item # 8.1.1
Town of Drumheller, AB Strategic Business Plan – 2014	Protective Services	OPTIONS/Preferred Strategy		ONAL PRIORITIES WORK PROGRAM	OPTIONS/Preferred Strategy/ Notes				
55	Protec	PRIORITY/Desired Outcomes	1. Performance Plan – April 2. Staffing Review - May	FIRE – OPERATION.	PRIORITY/Desired Outcomes	1. Review and update Municipal Aid Agreement - May	2. Disaster Plan – May	3. Radio Systems Review - October	

Social	Social	
What Works Well	Areas for Attention	
 Diverse Arts and Culture 	Senior housing	
 Diverse Sports and Recreation 	Assisted living	
 Senior Programs 	Anishley [Inorade	
 Local artists 	Firming Entertainment	
 Early Childhood Services 		
 Good Health Care Services 	Housing Continuum has gaps	
 Community Associations 		
 Community Partnerships 		
 Low crime rate 		
 Unemployment programs 		
BCF		
 Hope College 		
Food bank		
 Service Clubs 		
• Affordshle Housing		
Diblic Education		
 I hriving Non Profit Organizations 		
Environment	Environment	
What Works Well	A reas for Attention	
 Hazardous 	Trees need attention	
 Preservation of Heritage Sites 	Planning process for land use needs attention	ļ
First Class Landfill	Pathway maintenance in winter	40
 Red Deer River Municipal Users Group 	Entrances of Town	je
 WTP and WWTP's Upgrades 	Derelict Buildings	en
Recycling	Brownfield remediation	d
 Annual Spring Cleanup 		a
Trails		lt
 Community Garden 		e
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			Agenda I	tem # 8.1.1
Town of Drumheller, AB Strategic Business Plan – 2014	ision Check-up (Cont'd)	Infrastructure Areas for Attention A lot of pipe to serve few residents Ensuring services are provided throughout the Valley – cost restricive Financing Infrastructure Signage Recreation / Parks (need more staff) Upgrade to Storm Sewers Second Bridge Second Bridge Se	Economic Areas for Attention • Improve Communications • Wildrose MLA • Retail space in downtown core • DMO (clear and focused message) • Medical professionals • Medical responsibility and lack of dollars • Cohesion of strategic planning	
Town of Dr Strategic Busin	Vision Chec]	fure /ell tem moval orks ace orks Staff orks Staff orks Staff ter Supply plications in Hall four assets by Town Staff four assets by Town Staff m of Recreation Facilities ed Garbage Pickup	 Economic What Works Well Resource / Tourism Sector Town's EDO Attracting immigration (low employment rate) Business Tax is low and viable to conduct business Economy stable Attractive place to do business Affordable Stable and good reputation in the province Tourism numbers go up as the economy improves Opportunities for new dollars with Badlands Community Facility 	

		¥ Agenda Item # 8.1.1
Town of Drumheller, AB Strategic Business Plan – 2014	Vision Check-up (Cont'd) Governance Formment vernment Streaming Council meetings Succession training Succession training Owner of Council decisions User turnout More Council Committee Reports g/ Council responds	
Town of Dr Strategic Busin	Vision Check Governance What Works Well What Works Well • Communications with residents / other level of government Being Transparent Mayor weekly radio talk More residents talking about what Council is doing / Council responds to comments on facebook Experienced staff Good at accessing grants More friendlier customer service More friendlier customer service More discussion during Council roundrable More discussion during Cou	

RFD - Strategic Business Plan

Issues still on Council's Radar (APPENDIX 2)	Waste and water upgrades regulatory changes Odor Problem CN Property Cleanup Fiscal Management Heritage Program Coordination of Events Regional Water Sales / West Water Line Downtown Beautification Tourism signage combined with tourism branding DMO fee BRZ combined with downtown revitalization Walking Paths Mosquito Control Utilization of Inmate Labor Second Bridge Hwy 9 improvements Community Outreach Community Participation and Engagement
Issues still	BCF Fundraising / Marketing BCF Phase 11 Concept (Grant funding) Organizational Review DMO Funding Customer Service Derelict Properties Establish a Friends of Society Infrastructure Funding Transit System Tots Pool Commitment to lobby for increased infrastructure \$ Safe and affordable housing Communication strategy from Council – message to public Stateboard Park Entrance fees Swinging Bridge / Hoodoos Heritage Bylaw Special Events Coordination Disaster Planning Industry Attraction

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Town of Drumheller, AB Strategic Business Plan – 2014



Request for Decision

				Date:	April 4, 2014
Торіс:	MUNICIPAL PLANNING COMMISSION VACANCY				
Proposal:	The Town of Drumheller received one application for one vacancy on the Municipal Planning Commission from Clayton Gillis. It is recommended that Council appoint Clayton Gillis for a three year term.				
Proposed by:	Municipal Plannii	ng Commissi	on		
Correlation to Business (Strategic) Plan					
Benefits:					
Disadvantages:					
Alternatives:					
Finance/Budget Implications:		×			
Operating Costs:		Capita	al Cost:		
Budget Available:	\$0.00	Sourc	e of Funds:		
Budget Cost:	\$0.00 Underbudgeted Cost:				
Communication Strategy:					
Recommendations:	That Council approve Clayton Gillis to the Municipal Planning Commission for a three year term.				
Report Writer:	R.M. Romanetz, P. Eng. CAO:				
Position:	Chief Administrative Officer				

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

Created By: Linda Handy

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CHIEF ADMINISTRATIVE OFFICER

ASIA FLOORING

APPLICATION TO SERVE ON TOWN PUBLIC SERVICE BOARDS

Date 17/02/2014 D/M/Y
Board applied for Municipal Planning Commission
Name of Applicant Clayfon Gillis
Full Address Postal Code TOJ-046
Length of Residency in Town Gears
Phone (403)E-mail Address
Past Service on Similar Boards Condo minium Board mentioned below Would be the most similar
BRIEF PERSONAL HISTORY (include information which you feel would assist Council in making a decision as to your capabilities to serve on this Board)
- I have served on a condominium board for 8
years 2 as vice president and 2 as president
- I am currently serving as a financial and
membership Clerk in the Drumheller LDS church
- I was self employed in Edmonton for 25 years previously
12end
Signature of Applicator

Fax back to (403)823-8006

Town of Drumheller 703 2 Avenue West Drumheller, AB T0J 0Y3

FEB-18-2014 08:42 AM

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Section 1

www.dinosaurvalley.com

Telephone: (403) 823-1339 Fax: (403) 823-8006



Request for Decision

				Date:	April 4, 2014	
Торіс:	DRUMHELLER PUBLIC LIBRARY BOARD APPOINTMENTS					
Proposal:	Under their bylaw, the Drumheller Public Library Board is allowed 10 members. The Drumheller Public Library Board has two vacancies – one existing for sometime and the second from the resignation of Joe Jensen. The Library Board recommends the appointments of Allyson Wagner and Margaret Nagy.					
Proposed by:	Drumheller Pub	Drumheller Public Library Board				
Correlation to Business (Strategic) Plan						
Benefits:	Increases membership on the Library Board.					
Disadvantages:						
Alternatives:						
Finance/Budget Implications:	N/A					
Operating Costs:		Capita	al Cost:			
Budget Available:	\$0.00	Sourc	e of Fund	ls:		
Budget Cost:	\$0.00	Unde	Underbudgeted Cost:			
Communication Strategy:						
Recommendations:	That Council approve the appointments of Allyson Wagner and Margaret Nagy to the Drumheller Public Library Board to expire on the date of Council's Organizational Meeting in 2017.					
Report Writer:	R.M. Romanetz,	P. Eng.	CAO:			
Position:	Chief Administrative Officer					

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

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Mr. Ray Romanetz

• • •

Town of Drumheller

Drumheller, AB

Dear Ray:

Attached are two (2) application forms for the Drumheller Public Library Board. Following review and discussion with the applicants by two Board members, we would like to recommend to Council that the individuals be appointed to the Drumheller Public Library Board.

Junda Traquai

Linda Traquair

Board Chairr



APPLICATION TO SERVE ON TOWN PUBLIC SERVICE BOARDS

Date <u>8632014</u> Board applied for ANY THING LIBRARY BOARD Name of Applicant MARCH LET FARKIS ROSE WAGY Full Address Postal Code TOJ OVST Length of Residency in Town ______ . 0 Phone (403) ____ Z-mail Address Past Service on Similar Boards ______ BRIEF PERSONAL HISTORY (include information which you feel would assist Council in making a decision as to your capabilities to serve on this Board) I've done work with The Justic. I'm enoused Is carfully what bicharge about brunheller sure This why reopleased a more here is perano its the way it is. Signature of Applicant

Fax back to (403)823-8006

Town of Drumheller 703 2 Avenue West Drumheller, AB T0J 0Y3

www.dinosaurvaliey.com

Telephone: (403) 823-1339 Fax: (403) 823-8006

RFD - Appointments to the Drumheller Public Library Board

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APPLICATION TO SERVE ON TOWN PUBLIC SERVICE BOARDS

Board applied for <u>Library Board</u>
Date Friday, March 21, 2014
Name of Applicant <u>Allyson Wagner</u>
Address
Past Service on Similar Boards <u>Peer Mediation and Skills</u>
Training (PMAST), Calgary - Sponsorship Committee.
BRIEF PERSONAL HISTORY (include information which you feel would assist Council in making a decision as to your capabilities to serve on this Board)
Currently substitute teacher at St. Anthony's School.
Recent university graduate Bachelor of Education Degree. Revious degree in Bachelor of General Studies.
Previous degree in Bachelor of General Studies.
Competent with new technologies. Extensive
work experience with Public and Separate School Boards (Calgary) Core studies also in Mediation. Specialized in Special Ed.
allyson Urdaner

Signature of Applicant

Fax back to (403)823-8006



Request for Direction

Date: April 3, 2014

For Presentation to Council at the Meeting of April 7, 2014

Topic

2014 Review of Recreation Fees

Background

Following the Aquaplex maintenance shutdown (from November 2013 to January 2014) members of the public have expressed concern with the current admisison rates at the Drumheller Aquaplex. As a result Council has requested a review of the current rate structure and market comparison with our co-hort communities in Central and Southern Alberta. A comparison is noted below:

C	ategory	Adu	lt	Seni	or	Yout	:h
Community	S and		Che II S				
Okotoks	a main	\$	8.00	\$	6.00	\$	6.00
Brooks		\$	7.00	\$	5.75	\$	5.50
Red Deer	8 fig-	\$	8.50	\$	7.50	\$	6.00
Three Hills		\$	5.00	\$	4.00	\$	4.00
Airdrie	No. 4	\$	10.75	Ş	6.80	\$	6.80
Cochrane		\$	5.25	\$	3.50	\$	3.50
Didsbury		\$	5.75	\$	4.50	\$	4.50
Drumheller	22.0	\$	8.25	\$	6.25	\$	6.25
Average	- inter	\$	7.31	\$	5.54	\$	5.32
Differential Aver	age	\$	0.94	Ś	0.71	Ś	0.93

Considerations

An important consideration for the review of our fees is the budgetary implications of making such a change. In 2013 drop-in admissions represented 69,615.49 dollars, or 38.9% of revenues generated by the Aquaplex. If rates were adjusted to reflect the differential average cost per entry in the region – adjusted to the nearest 25 cents – the direct cost (lost revenue) to implement this change would be in the magnitude of \$10,000.

Implementation Costs

Another aspect of any adjustment should include the staff time and advertising costs associated with any changes (these rates are published in our activity guide, brochures and other media) in addition to the time to implement these changes – and removing rate parity with the Badlands Community Facility. (rates at the BCF are structured to match those at the Drumheller Aquaplex). In other words, a fee change in one facility would defeat our goal to apply a more consistent approach to programming and operations of the Aquaplex as a unified part of our recreation services .

Who would be most affected by the change?

The majority of frequent users of the Aquaplex are multi-pass holders, or Aquatics pass holders for 3 months to one year. Changing the rates for drop-in users would have a minimal effect on these users. Additionally, we

... serve a high number of tourists in June, July and August and we offer toonie swims for youth each week (which addresses the cost of swimming for youth). We have also secured sponsorship Ageirica the from # 8.4.1 Hortons – creating additional free swim times for our users.

What are the effects on Multi-Pass Rates?

Further consideration would need to be given as well – for the effects on the rates for multi-pass holders (either as drop-ins or in 1 month / 3 month and annual rates). The drop-in rates were used as the baseline for the development of all membership rates. If drop-in rates are adjusted, Council should then consider the need to reduce all membership classes including multi-passes as the Aquaplex represents a proportional cost of the value of each multi-pass membership. This calculation would have a much higher effect on revenue generation and requires an extensive review of the fee schedule in its entirety.

What are the budget implications?

Reducing these rates would represent a reduction in revenue – that would otherwise be realized and has been projected in the 2014 operating budget and would introduce a disjointed fee structure requiring an extensive review by Administration. This item was not identified as a priority in the Town's 2014 Corporate Business Plan.

Proposed by: Administration

Correlation to Business (Strategic) Plan The collection of service fees are necessary so that adequate revenues are realized in support of Town of Drumheller operations.

Benefits: Reducing the fees associated with Aquaplex drop-ins makes it more affordable for Aquaplex users.

Disadvantages: Reduces revenues and requires a more extensive review of membership fees / rates.

Alternatives: Defer a change in fees to our next budget year (to prepare for budget effects and necessary administrative changes)

Finance/Budget Implications: Collection of fees supports all town operations where fees are collected.

Operating Costs:

Budget Available: None

Budget Cost:

Underbudgeted Cost: \$10,000 (estimated)

Source of Funds: TBD

Communication Strategy: Notify staff and publish a revised fees schedule.

Recommendations: That Council defer a decision to adjust changes to the service fee schedule to the 2015-2018 budget deliberations (Fall 2014) and accept this report as information.

Report Writer:

Community Services

Reviewed by:

hief Administrative Officer

File Reference: RFD_2014 Aquatics Fee Review





2014 Multi-Facility Membership (Badlands Community Facility & Aquaplex)	Drop-in	1 Month	3 Months	6 Months	Annual	Corporate
Youth (6-17)	\$8.00	\$55.00	\$141.50	\$235.50	\$392.50	\$314.00
Adult (18-59)	\$10.75	\$74.00	\$190.50	\$317.50	\$592.50	\$474.00
Senior (60+)	\$8.00	\$55.00	\$141.50	\$235.5 <mark>9</mark>	\$392.50	\$314.00
Family	\$22.25	\$155.50	\$399.50	\$665.50	\$1050	\$840.00
2014 Single Facility Membership		-				-
2014 Single Facility Membership	Dren in	4 6 6 6 6 6				
(Badlands Community Facility or Aquaplex)	Drop-in	1 Month	3 Months	6 Months	Annual	10-Use*
(Badlands Community Facility or Aquaplex) Youth (6-17)	\$6.25	1 Month \$42.25	3 Months \$108.75	6 Months \$181.75	Annual \$302.00	10-Use* 48.50
Youth (6-17)	\$6.25	\$42.25	\$108.75	\$181.75	\$302.00	48.50

10 Pack – 10 day passes for different people to visit the Badlands Community Facility or Aquaplex. \$65.25 *10-Use Membership – 10 day passes for one individual to visit the Badlands Community Facility or Aquaplex. Prices include GST and are subject to change. Payment plans are available on 6 month, annual and corporate memberships.

Youth under 14 years old must be supervised by an adult at all times.

BADLANDS COMMUNITY FACILITY

Amenities

- · Fitness studio for fitness classes and independent workouts
- Fitness centre with 32 cardio machines, free weights, stack weights, TRX station, stretching equipment and more!
- A three court field house with recreation equipment and scheduled sports leagues and drop-in times
- A three lane rubberized running track
- · Banquet halls that can be rented for special occasions
- · Meeting rooms for groups of 2 to 50
- Drumheller Public Library
- Cottonwood Clay Studio
- · Children's play space

Lockers

Half Lockers - \$50/year

Full Lockers - \$100/year

Day Use Lockers - Free (Bring your own tock or rentals available for \$1)

Hours of Operation

Monday – Friday Saturday & Sunday Holidays Hou 6:00am – 10:00pm 8:00am – 8:00pm

Hours posted at facility and online

80 Veterans Way, c/o 224 Centre St., Drumheller, AB TOJ OY4 Phone: (403) 823-1370 I Email: bcfinfo@dinosaurvalley.com Web: www.dinosaurvalley.com Facebook: www.facebook.com/BadlandsCommunityFacility

DRUMHELLER AQUAPLEX

Steam room

Outdoor pool

Outdoor children's pool

Amenities

- Indoor pool
- Hot tub
- Swinging rope
- Diving board

Rentals

Lockers - 6 months - 36 | 1 Year - 72 | Day Use Lockers - Free (Lock rentals available for \$1)

Towels - Members: Free I Non-Members: \$2

Swim suits - \$3.25 | Pool Rentals - please ask for rates

Hours of Operation

Monday, Wednesda	ay, Friday	6:00am - 8:30pm
Tuesday & Thursda	ау	9:00am - 8:30pm
Saturday		11:30am - 8:00pm
Sunday		11:30am - 4:30pm
Holidays	Hours posted	l at facility and online

100 - 1 Ave W, c/o 224 Centre St., Drumheller, AB TOJ 0Y4 Phone: (403) 823-1321 or (403) 823-1322 Email: aquaplex@dinosaurvalley.com Web: www.dinosaurvalley.com Facebook: www.facebook.com/DrumhellerAquaplex