Town of Drumheller COUNCIL MEETING AGENDA

October 20, 2014 at 4:30 PM Council Chamber, Town Hall 224 Centre Street, Drumheller, Alberta



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- 1.0 CALL TO ORDER
- 2.0 ACTING MAYOR'S OPENING REMARK
- 3.0 PUBLIC HEARING
- 4.0 ADOPTION OF AGENDA
- 5.0 MINUTES
- 5.1. ADOPTION OF REGULAR COUNCIL MEETING MINUTES
- 5.1.1 Regular Council Meeting Minutes of October 6, 2014
- 5.2. MINUTES OF MEETING PRESENTED FOR INFORMATION
- 5.3. BUSINESS ARISING FROM THE MINUTES
- 6.0 DELEGATIONS
- 6.1 Delegation Joanne Akerboom St. Anthony's Track and Field Project
- 7.0 COMMITTEE OF THE WHOLE RECOMMENDATIONS
- 8.0 REQUEST FOR DECISION REPORTS
- 8.1. CAO
- 8-11 8.1.1 RFD Travel and Per Diems Policy No. 4.02.10.11
- 12-15 8.1.2 RFD Automated Water Meters

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- 8.2. DIRECTOR OF INFRASTRUCTURE SERVICES
- 8.3. DIRECTOR OF CORPORATE SERVICES
- 16-20~ 8.3.1 RFD Refund of Utility Rate Overcharge
 - 8.4. DIRECTOR OF COMMUNITY SERVICES
 - 8.5. DIRECTOR OF PROTECTIVE SERVICES' REPORT
 - 9.0 PRESENTATION OF QUARTERLY REPORTS BY ADMINISTRATION
- 21-23 9.1 CAO's Quarterly Report ending September 30, 2014
- 24-30 9.2 Director of Infrastructure Services' Quarterly Report ending September 30, 2014
- 31-35 9.3 Director of Corporate Services' Quarterly Report ending September 30, 2014
- 36-40 9.4 Director of Community Services' Quarterly Report ending September 30, 2014
- 41-47 9.5 Director of Protective Services' Quarterly Report ending September 30, 2014
 - 10.0 PUBLIC HEARING DECISIONS
 - 11.0 UNFINISHED BUSINESS
 - 12.0 NOTICE OF MOTION
 - 13.0 COUNCILLOR REPORTS
 - 14.0 IN-CAMERA MATTERS
 - 14.1 Land Matter

Agenda Item # 5.1.1

Town of Drumheller COUNCIL MEETING MINUTES

October 6, 2014 at 4:30 PM Council Chamber, Town Hall 224 Centre Street, Drumheller, AB, T0J 0Y4



MAYOR:

Terry Yemen

COUNCIL:

Jay Garbutt

Lisa Hansen-Zacharuk

Patrick Kolafa

Tara McMillan

Sharel Shoff

Tom Zariski

CHIEF ADMINISTRATIVE OFFICER/ENGINEER:

Ray Romanetz

DIRECTOR OF INFRASTRUCTURE SERVICES:

Allan Kendrick

DIRECTOR OF CORPORATE SERVICES:

Barb Miller

DIRECTOR OF COMMUNITY SERVICES:

Paul Salvatore

DIRECTOR OF PROTECTIVE SERVICES:

Greg Peters

RECORDING SECRETARY:

Linda Handy

1.0 CALL TO ORDER

Mayor Terry Yemen called the meeting to order at 4:30 PM.

2.0 MAYOR'S OPENING REMARK

3.0 PUBLIC HEARING



4.0 ADOPTION OF AGENDA

CAO's Report: Flood Mitigation

MO2014.133 Shoff, Hansen-Zacharuk moved to adopt the agenda as amended. Carried unanimously.

5.0 MINUTES

5.1. ADOPTION OF REGULAR COUNCIL MEETING MINUTES

5.1.1 Regular Council Meeting Minutes of September 8, 2014

MO2014.134 Garbutt, Hansen-Zacharuk moved to adopt the regular Council meeting minutes as presented. Carried unanimously.

5.2. MINUTES OF MEETING PRESENTED FOR INFORMATION

- 5.2.1 Municipal Planning Commission Minutes June 26, 2014
- 5.2.2 BCF Fundraising Cabinet Minutes September 4, 2014

5.3. BUSINESS ARISING FROM THE MINUTES

6.0 DELEGATIONS

7.0 COMMITTEE OF THE WHOLE RECOMMENDATIONS

7.1 Funding Request from Badlands Art Gallery

Mayor T. Yemen asked Council for agreement to move Item 7.1 to the 2015 budget deliberations. Councillor J. Garbutt asked for a frame of reference for this discussion.

MO2014.135 Garbutt, McMillan moved that Council provide for funding for artists in the 2015 – 2019 budget at \$5,000 per year contingent on the passing of the 2015 budget.

Councillors Garbutt and McMillan agreed to a friendly amendment:

MO2014.135A Garbutt, McMillan that Council direct Administration to set up an artists' contingency fund in the amount of \$5000 subject to the 2015 budget approval and for further discussions on the sustainability of such a program.

In favour - Garbutt, McMillan, Hansen-Zacharuk, Kolafa, Shoff

Opposed – Zariski, Yemen

Carried

7.2 Funding Request from Hope College

Mayor T. Yemen presented a request for funding from Hope College for 2014 in the amount of \$5000. He advised that the Town's previous gift was \$5000 in 2013.

MO2014.136 Zariski, Hansen-Zacharuk that Council donate \$5000 to Hope College for their 2014 operations.

Councillor S. Shoff requested updated statistics on Hope College prior to voting on the motion.

R. Romanetz recommended that this request be referred to the Economic Development Task Force to provide a recommendation to Council and that dollars could be expensed from the special projects grants funding under economic development. Director of Community Services P. Salvatore will confirm the remaining grant dollars within this account.

MO2014.137 McMillan, Hansen-Zacharuk moved to table MO2014.136. Carried unanimously.

8.0 REQUEST FOR DECISION REPORTS

8.1. CAO

8.1.1 Flood Mitigation

R. Romanetz advised that the Alberta Community Resilience Program grant application has been submitted to the Province for approval. Although the Town's grant application has been submitted, Administration needs to meet with the provincial representatives to move forward on two critical areas: mapping based on mitigation in various areas and whether these areas can be approved as development zones.

8.1.2 RFD – BCF Fundraising Committee Member-at-Large Appointment

MO2014.138 Shoff, Hansen-Zacharuk that Council appoint Mr. Bill Wulff and Ms. Barbara Lubinski as Members at Large to the Badlands Fundraising Committee and to accept the resignation of Ms. Huculak. Carried unanimously.

Council thanked Ms. Huculak for her efforts on the Badlands Fundraising Committee.

Councillor J. Garbutt requested a lunch meeting with the BCF Fundraising Committee to review their goals, objectives and requirements for 2015.

8.2. DIRECTOR OF INFRASTRUCTURE SERVICES

8.3. DIRECTOR OF CORPORATE SERVICES

8.3.1 RFD 2014 Reserve Bid - Tax Recovery Public Auction

Agenda Item # 5.1.1

B. Miller advised that as part of the tax recovery process under the Municipal Government Act, properties with a tax caveat registered against them must be offered for public auction one year after the date of the tax caveat. The properties due for action now had caveats registered against them in 2013. As part of this process Council must set the terms and reserve bids for the properties in question. In the past, the terms have been cash and the reserve bid for each property has been equal to its current year's assessment. She presented a list of properties going up for auction on January 23, 2015.

MO2014.139 Shoff, Garbutt that Council set the assessed value as the reserve bid price for properties for the January 23, 2015 tax recovery auction. Furthermore, the successful bidder must pay via cash, or cash equivalent.

Councillor J. Garbutt questioned why a small discount would not be offered in order to sell the property. R. Romanetz explained that the properties seldom sell at the tax auction as most taxes are paid before the auction date. If taxes remain unpaid after the action, the Town will generally take title to the property and follow the requirements in the MGA which may include selling at a discounted rate.

Vote on Motion: Carried unanimously

8.4. DIRECTOR OF COMMUNITY SERVICES

8.5 DIRECTOR OF PROTECTIVE SERVICES

8.5.1 Safety Audit Report

R. Romanetz advised that every year an audit is carried out based on standards set by Alberta Municipal Health & Safety Association. This year the Town's external audit was carried out by Lacombe County and the Town achieved an overall score of 93% (a passing mark is 80%). He further advised that once the Audit Report is finalized by the provincial organization, the Town will review the recommendations and correct any deficiencies and / or develop a plan of action to improve the areas needing attention.

Director of Protective Services G. Peters provided a breakdown of the marking and noted the area of highest mark received of 99% was in the Town's program administration and the lowest mark received was in the follow up of incidents investigations and hazard control with a mark of 77%. He advised that a more dedicated preventative maintenance schedule with measurements will be implemented immediately. He further advised that he will take a more active role in investigations and in finding the root cause of errors.

In response to a question from Council, R. Romanetz explained that the Town has had a number of lost time accidents that have impacted our WCB rates and part of the action plan will be to work with the Risk Management Committee to minimize the claims.

Regular Council Meeting Minutes October 6, 2014

Agenda Item # 5.1.1

10.0	PUBLIC HEARING DECISIONS
11.0	UNFINISHED BUSINESS
12.0	NOTICE OF MOTION
13.0	COUNCILLOR REPORTS
14.0	IN-CAMERA MATTERS
There	being no further business, the Mayor declared the meeting adjourned at 5:25 PM.
Mayor	
Chief A	Administrative Officer

Request for Decision

	<u></u>)))	Date:	October 16, 2014
Topic:	TRAVEL AND PER D	IEMS		
Proposal:	allowance for Mayor a \$7.50 to \$10.00 \$10.00 to \$15.00 \$17.00 to \$25.00 Administration propos staff when they attend	nd Council whic es that these rai d meetings, conf . Travel by pers	h increas tes have ferences sonal veh	ittee for meal expense ed rates from a similar increase for Town or other related business icle may be claimed at a
Proposed by:	Administration	Administration		
Correlation to Business (Strategic) Plan				
Benefits:	Establish a fair and eq	uitable basis of	renumera	ation for travel expenses
Disadvantages:	N/A			
Alternatives:				
Finance/Budget Implications:	•	T		
Operating Costs:		Capital Cost:		\$0.00
Budget Available:	\$0.00	Source of Fund	ds:	
Budget Cost:	\$0.00	Underbudgete	d Cost:	
Communication Strategy:	Policy is circulated to	staff.		
Recommendations:	That Council adopt Po	licy No. 4.02.10.	.11 as ag	nended.
Report Writer:	R.M. Romanetz, P. Eng		pl	Kanena
Position:	Chief Administrative O	fficer	/	

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

HR Policy	1

Section 4

Benefits

Policy No.4.02.10.11

Travel and Per Diems

-				Page:	1 of 3
Issued to:	All Manual Holders	Issued:	December 29, 2004	Replaces:	C #06-04
Issued by:	Corporate Services	Effective:	September 1, 2014	Dated:	October 12, 2014

1 POLICY

- 1.01 The Town of Drumheller will provide reimbursement of expenses at a level that reflects the costs incurred by an employee while on Town of Drumheller business. All travel expenses must be authorized the CAO or Department Director.
- 1.02 Meals may be claimed at the amount shown on receipts submitted including GST and a maximum 15% gratuity on the meal costs and where no receipt is submitted, a maximum of the following may be claimed:

Breakfast	\$10.00
Lunch	\$15.00
Supper	\$25.00

Meals claimed on a receipt basis shall exclude any charges for alcoholic beverages. A meal allowance may be not be claimed for any meal which is provided to the employee and does not require an expenditure by the employee such as meals provided as part of a seminar, conference, air flight, etc.

- 1.03 Lodging may be claimed at the amount shown on receipts submitted. Employees shall request the "Municipal Rate" upon registering at a hotel or motel. The Town shall cover costs related to the room and any applicable taxes only.
- 1.04 Travel by commercial carrier such as airlines, rail, taxi or bus may be claimed at the amount shown on receipts submitted. Parking fees in excess of \$10 may be claimed at the amount shown on receipts submitted. Employees may claim the following expenses without a receipt:

Parking fees under \$10. (Not to exceed \$10 per day)
Taxi and Bus fees under \$10. (Not to exceed \$10 per day)

1.05 Travel by personal vehicle may be claimed at a rate equivalent to the Province of Alberta Government Employee rate while on Town of Drumheller business. Employees driving personal vehicles for business travel must maintain valid insurance coverage of minimum one (1) million dollars of public liability at all times at the employees' own expense. Employees must comply with the Town of Drumheller's Safety Policy and Safe Work Practices.

Section 4 Benefits

Policy No.4.02.10.11 Travel and Per Diems

				Page:	2 of 3
Issued to:	All Manual Holders	Issued:	December 29, 2004	Replaces:	C #06-04
Issued by:	Corporate Services	Effective:	September 1, 2014	Dated	October 12, 2014

- 1.06 Travel expenses of spouses accompanying Town staff at seminars, conferences or other Town business shall not be covered by the Town of Drumheller.
- 1.07 When an employee receives a discount, credit or bonus for travel that reduces the original travel cost, only the net expense may be claimed. This clause is not applicable when the employee receives a rebate, credit or privilege for using a personal credit card for which a fee has been paid.

2 PURPOSE

2.01 The purpose of this Statement of Policy and Procedure is to provide fair and equitable reimbursement of expenses by the Town of Drumheller.

3 SCOPE

3.01 This Statement of Policy and Procedure applies to all employees.

4 RESPONSIBILITY

4.01 Department Heads are responsible for ensuring travel and expense reimbursement of employees is approved in accordance with Town of Drumheller policy and procedures.

5 **DEFINITIONS**

None

6 REFERENCES and RELATED STATEMENTS of POLICY and PROCEDURE None

7 PROCEDURE

7.01 All travel shall be authorized in advance by the Department Director or Chief Administrative officer.

Section 4

Benefits

Policy No.4.02.10.11

Travel and Per Diems

				Page:	3 of 3
Issued to:	All Manual Holders	Issued:	December 29, 2004	Replaces:	C #06-04
Issued by:	Corporate Services	Effective:	September 1, 2014	Dated:	October 12, 2014

- 7.02 All travel and related expense amounts shall be reimbursed in accordance with the amounts set forth in this policy.
- 7.03 Town of Drumheller Expense Forms shall be completed by the travelling employee and authorized by the Department Head (Director) or Chief Administrative Officer, before any payment shall be issued.

8 ATTACHMENTS

Attachment A - Statement of Expense

Name		_	D	ate		
Reason		···	-			
Date	Description	Meals	Mileage	Hotel	Other	Total
				-		
	Totals					
]	Account					
Cianatura				A 10 /	::6:a	
Signature				Approval/Ver	itied	

Request for Decision

	Date: October 17, 2014
Topic:	AUTOMATED WATER METERS
Proposal:	On October 10, 2014, CAO provided a memo to Council advising that ATCO Electric has served notice that they will not provide water meter reading service beyond December 31, 2014 (as attached). When the Town was advised of this timeline we expressed our concerns and asked them to reconsider their position. ATCO advised on October 16, 2014 that they will agree to provide meter reading to the end of 2015. ATCO has also confirmed that there will be no increase to the current cost of \$0.30 per read.
	The Town requested a proposal from Neptune Meters to replace the remaining 1300 -1500 water meters. The Town received a proposal from Neptune on October 9 th that includes two scenarios: 1) Replacement of all remaining meters which includes supply and installation in the fall of this year at a cost of \$653,845; 2) Replacement of all remaining meters which includes supply and installation in 2015 at a cost of \$716,910.
	Projected savings between the two options is \$63,065.
	The water meter upgrade installation program has, to date, been expensed as part of the annual operating budget at a rate of \$250,000 per year. With sewer revenue having a direct correlation to water metering, acceleration of the project could be funded through both water and sewer reserves. Reserve account balances as of December 31, 2013 were \$1.2 million water and \$1.9 million for sewer. 2014 approved budget activity will result in expected ending balances to be approx. \$1 million for water and \$1.9 for sewer. If approved, replenishment of the six hundred and fifty thousand (\$650k) in reserve funding needed for project acceleration will be completed through the operating budget at the continued rate of \$250,000 per year over the next 2.6 years.
	Neptune has advised that they may not have the capacity to compelte the work in 2014. The Town will ask Neptune to hold their prices firm so that completion of the replacement would be completed in early 2015 as their work load permits. The recent extension to December 31, 2015 with no increase per read cost provided by ATCO Electric gives us the flexibility to extend time lines with Neptune Technology Group.

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

Created By: Ray Romanetz	1

Proposed by:	CAO, R. Romanetz					
Correlation to Business (Strategic) Plan						
Benefits:	mid-October as they are co	 10% cost savings if the Town engages the services of Neptune by mid-October as they are currently doing installations in Alberta. Neptune's base of operations is located in Mississauga, ON. 				
Disadvantages:						
Alternatives:	Financing and Options					
	Available for the Town:	Costs	Financed By_			
	B) Replace half the water meters in 2014 Replace the remaining half in 2015	\$326,922 <u>\$358,322</u> \$685,244	Water Reserves&2015 Oper			
	C) Replace all water meters in 2015	\$716,910	Water Reserves&2015 Oper			
	D) Manual reading of meters until the rep. The cost of reading 1500 meters per year.		•			
Finance/Budget Implications:			•			
Implications:		ear manually is	•			
Implications:	The cost of reading 1500 meters per year	ear manually is	•			
Implications: Operating Costs: Budget Available:	The cost of reading 1500 meters per year Capital Costs \$0.00 Source of	ear manually is	s estimated at \$53,862.			
Implications: Operating Costs:	The cost of reading 1500 meters per year Capital Costs \$0.00 Source of	ear manually is st: Funds:	s estimated at \$53,862.			
Implications: Operating Costs: Budget Available: Budget Cost:	The cost of reading 1500 meters per year Capital Co. \$0.00 Source of \$0.00 Underbudg That Council engage the services remaining meters which includes	st: Funds: geted Cost: of Neptune	Reserves to replace all of the linstallation in the fall of			
Implications: Operating Costs: Budget Available: Budget Cost: Communication Strategy:	The cost of reading 1500 meters per year Capital Co. \$0.00 Source of \$0.00 Underbudg That Council engage the services	st: Funds: geted Cost: of Neptune supply and 653,845 plu	Reserves to replace all of the linstallation in the fall of			

Date: October 10, 2014

То:	Mayor and Council	CC:	Al Kendrick Barb Miller								
From:	R.M. Romanetz, P.Eng., CAO										
Subject:	Automated Water Meter Readings										

Background:

In July 1997, the Town entered into a contract with ATCO Electric to have them provide automatic meter readings for the Town's water works system. The agreement had a 10 year term with either party being able to serve notice to terminate after the expiration of the 10 year term by providing 30 days notice.

In January, 2010 ATCO Electric advised that they will no longer provide new water meter reading services through their electrical system. The new technology that ATCO was moving toward for electrical services would no longer be compatible with the electromechanical system that was used to read our water meters. ATCO agreed to continue to maintain the existing system with surplus parts but also advised that parts availability would be available for up to 2 years.

As a result of the decision made by ATCO Electric, the Town realized that they had to pursue other meter reading technology to replace the ATCO system. In May, 2010 the Town called for proposals to replace the ATCO automatic meter reading system. The Town chose Accu-Flo who works directly with Neptune Meters, to implement their new water reading technology. The new system uses a SMART METER technology that provides significant improvements over the previous ATCO system. This system was approved by Council on May 25, 2010.

The replacement of the entire automated reading meter system was estimated to cost approximately \$1.5M dollars. Funding for the full replacement of the system was not available and as such the Town implemented a meter replacement program valued at approximately \$250,000 per year. The program has been in place for 3 years. The Town has replaced approximately 50% of our water meters at a cost of approximately \$700,000. The Town has 3000 water meters in place with 1300-1500 remaining to be converted to the SMART METER program.

issue:

ATCO Electric has served notice that they will not provide water meter reading service passed December 31, 2014. When the Town was advised of this timeline we expressed our concerns

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

Telephone: (403) 823-1339

and asked them to reconsider their position. ATCO has indicated that they will agree to provide meter reading to the end of February, 2015 at a minimum and has agreed to consider an extension through to December 31, 2015. However, ATCO has advised that the current cost of \$0.30 per read may increase after March 1st 2015. They have advised that they will attempt to provide the revised rate to the Town during the week of October 13th – 17th. The Town has requested a proposal from Neptune Meters to replace the remaining 1300 -1500 water meters. The Town received a proposal from Neptune on October 9th that includes two scenarios:

- 1) Replacement of all remaining meters which includes supply and installation in the fall of this year at a cost of \$653,845;
- 2) Replacement of all remaining meters which includes supply and installation in 2015 at a cost of \$716.910.

Projected savings between the two options is \$63,065.

Financing	and O	ptions
Available	for the	Town:

Available for the Town:	Costs	Financed By
A) Replace all the water meters in 2014	\$653,845	Water Reserves & 2015 Operating
B) Replace half the water meters in 2014 Replace the remaining half in 2015	\$326,922 <u>\$358,322</u> \$685,244	Water Reserves & 2015 Operating
C) Replace all water meters in 2015	\$716,910	Water Reserves & 2015 Operating

D) Manual reading of meters until the replacement program is completed. The cost of reading 1500 meters per year manually is estimated at \$53,862.

Conclusion – the Town must accelerate the replacement of the water meters as a result of ATCO's decision to stop providing meter reading services (date to be determined) however will not extend beyond December 31, 2015. If replacement meters are not in place prior to the ATCO service being terminated, the only option available to the Town would be to manual read the meters. Neptune pricing for 2014 is about 10% less than proposed for 2015. Neptune is currently doing installations for various communities in Alberta and can complete the work in Drumheller this year if a decision is made by mid-October, otherwise 2015 prices include inflation and mobilization costs as Neptune's base of operations is located in Mississauga, ON.



Request for Decision

Date: October 17, 2014

Topic:

Request for Credit

Proposal:

BACKGROUND

On or about February 2011, the Town applied a new methodology for charging a Water Base Rate to commercial properties. This change moved from billing one (1) flat rate applied to all services to a Group rate structure where differing rates are applicable depending on the size of the locations water meter.

In October 2014, as part of our water meter installation/upgrade program, a new water meter was installed at 622 and 632 9th Street SW. At that time it was identified that the properties currently classified as Group 2 rate were in fact, a Group 1 service. As a result, a credit was issued to the utility account holders in the amount of \$775.28 each. This amount represents the difference in the Water Base Rate charges incurred during the current fiscal year (January to September 2014).

The utility account holders have requested a further refund for the difference in Water Base Rate charges from February 2011 to December 31, 2013. Copies of which have been attached.

A typical business practice would see any refund limited to the current fiscal year. An advisor with Municipal Affairs has confirmed that there is no legislation within the MGA dealing with overcharges on utility services other than Section 43(1) which states "A person who uses, receives or pays for a municipal utility service may appeal a service charge, rate or toll made in respect of it to the Alberta Utilities Commission, but may not challenge the public utility rate structure itself". Further, Section 43(2) states "If the AUC is satisfied that the person's service charge, rate or toll (a) does not conform to the public utility rate structure established by the municipality (b) has been improperly imposed, or (c) is discriminatory, the Commission may order the charge, rate or toll to be wholly or partly varied, adjusted or disallowed.

Business practices within other sectors such as banking and credit cards require any errors to be reported with the statement period.

There is a responsibility of an account holder to review charges imposed on the monthly invoice. Bylaw No. 13.13 for the purpose of establishing utility rates provides the information on the Town's billing structure and the charges applicable to the various Groups is readily available online for rate payers to confirm billing accuracy.

Researching other municipalities treatment of like situations, the following were noted:

CORPORATE SERVICES

Telephone: (403) 823-1311

Created By: Barb Miller

1

Proposal (Cont'd)	Town of Sylvan Lake
rroposar (concu)	14.11 In the event of a billing discrepancy or error, where a correction is required by
	debit or credit to a customer, the maximum correction period is 12 months previous.
	, and a second production of the second produc
	City of Red Deer
	BILLING ERRORS
	18. Where a Customer has been charged less or more than they should have
	been charged for Utility Services provided, The City will review the
	account and make corrections for the billing errors for up to a maximum of
	12 months prior to the date the error is discovered. Corrections will not be
	made for billing errors in respect of Utility Services provided more than
	one year prior to the date the billing error is discovered.
	Town of Binches Coock
	Town of Pincher Creek In the event an error has occurred in the utility billings:
	a. And the town is responsible; the account will be adjusted for 3 billing periods plus
	the current period.
	b. And the consumer is responsible, it shall be adjusted on the date notification is
	received.
4	The total amount of the additional credit(s) requested by the account holders is \$6,253.15 calculated as follows:
	DW Property – 632 9 th Street SW (March 2011 to October 2012) \$1,889.00
	B&P Services – 632 9th Street SW (Nov 2012 to December 2013) \$1,289.35
	B&P Services – 622 9 th Street SW (March 2011 to December 2013) \$3,074.80
Options:	Fully honour the request for credit and direct administration to issue refund(s) in the amount of \$6,253.15.
	Recognize the credits issued in the amount of \$775.28 each for the current fiscal years overcharge as satisfactory business practice and decline the requests for additional refund.
	Direct administration to issue an additional refund for partial reimbursement of the requests for additional refund.
Proposed by:	Barbara Miller, CGA
-	Director, Corporate Services
Correlation to Business (Strategic) Plan	
Benefits:	
Disadvantages:	
Alternatives:	

Finance/Budget Implications:	Refund of the above amounts would negative utility revenue.	y impact the 2014 operating budget by reducing
Recommendations:	overcharge as satisfactory refund and decline reasoning: Municipalities operate under the basis that mo	option 2 – recognizing the credits issued for 2014 the requests for additional credit for the following energy collected in a respective year are used to fund within the current year for past operational results puts a potential for unfunded expenses.
Report Writer:	Barbara Miller, CGA	CAO: Plann
Position:	Director, Corporate Services	



PO Box 2261 Drumheller AB T0J 0Y0 Phone: (403) 823-9587 Fax: (403) 823-9586 bpolych@magtech.ca

September 26, 2014

Town of Drumheller 224 Centre Street Drumheller AB TOJ 0Y4

Attention: His Honour Mayor Yemen & Councillors

Dear Mayor Yemen & Councillors:

Re: Town of Drumheller Water Accounts #008-0043977-001 and 008-0043978-002 622 9th Street SW & 632 9th Street SW

It has recently come to my attention that B & P Services Ltd. has been over-charged for its water bills in respect to the two above locations. Located in both these premises is a Group 1 Meter; however, since the Town of Drumheller changed their billing rates to a Group 1 and Group 2 Base Rates for water and sewer, B & P Services Ltd. has been charged for Group 2 rather than Group 1 Rates. Doug MacKenzie from The Town of Drumheller Public Works Department has visited both sites and confirmed the meter size in both buildings is ¾ inch meter and this has been recorded with the Town of Drumheller Utilities Department.

I have been advised that in order to obtain a refund for past years overpayments it is necessary to direct a letter to the attention of your Honour and Councillors asking that a refund be Issued.

Therefore I am respectfully requesting that a refund be issued to B & P Services Ltd. for the amount of monies that B & P Services Ltd. has overpaid since the error occurred which is from March 1st 2011 in respect to 622 9th Street SW as B & P Services Ltd. was already renting #622 at the time and since Oct 3rd 2012 in respect to 632 9th Street SW, which is when B & P Services Ltd. commenced rental of #632 from D.W. Properties Inc.

D.W. Properties Inc. should rightfully receive any refund from March 1st 2011 up to October 3rd 2012 when B & P Services Ltd. commenced rental and took over payment of the water and sewer accounts for #632.

Thank you for your consideration.

Yours truly,

B & P Services Ltd.

Bonnie-Gaye Polych

President

c.c. D.W. Properties Inc.

Attention: Wanda McCann

D. W. PROPERTIES INC.

PO Box 1239 Drumheller, Alberta TOJ 0Y0

SEPTEMBER 27,2014

.

TO: TOWN OF DRUMHELLER

ATTN: HIS HONOR MAYOR YEMEN & COUNCILLORS

RE: WATER AND SEWER BILLINGS AT 622 & 632 9TH STREET S W. DRUMHELLER

IT HAS RECENTLY COME TO MY ATTENTION THAT FROM MARCH 1ST, 2011 WHEN THE WATER AND SEWER RATES CHANGED, I HAVE BEEN BILLED FOR GROUP 2 METERS AT THE ABOVE NOTED ADDRESSES, WHEN IN FACT, THE METERS ARE 3/4 INCH GROUP 1 METERS.

B.P. SERVICES LTD WAS RESPONSIBLE FOR PAYMENT OF METER #008-0043977-001 AT 622 9TH, 8UT METER # 008-0043978 AT 632 9TH WAS BILLED TO 377153 AB LTD (D W PROPERTIES INC) FROM MAR 2011 THRU SEPT. 2012.

AT THIS TIME I AM REQUESTING A CREDIT, IN THE AMOUNT OF THE OVER PAYMENT, TO BE APPLIED TO FUTURE WATER & SEWER BILLINGS TO 377153 AB LTD., OR A REFUND IN THE SAME AMOUNT.

THANK YOU FOR YOUR TIME AND CONSIDERATION

YOURS TRULY

WANDA MCCANN/DIRECTOR

377153 AB LTD/D W PROPERTIES INC.

QUARTERLY REPORT

Name: R.M. Romanetz, P. Eng.

Month:

July to September

2014

2014 STRATEGIC BUSINESS PLAN

Corporate Priorities:

FLOOD MITIGATION ACTION PLAN AND FUNDING

Alberta Community Resilience Program grant application has been submitted to the Province for approval. Although the Town's grant application has been submitted, Administration needs to meet with the provincial representatives to move forward on two critical areas: mapping based on the Provincial exemption for Drumheller and whether these areas can be approved as development zones.

Floodway Development Regulation prepared by the Floodway Development Regulation Task Force (a committee of which CAO is a member as well as other municipal and planning administrators since June, 2014). By year end the Province will pass regulations dealing with floodway development and uses. The Province is asking for public input prior to September as provided for in the survey / workbook which can be accessed online on the Municipal Affairs website. CAO and Brad Wiebe — PRMS Director attended the Floodway Regulation Symposium on September 12th in Red Deer where the document was reviewed with municipal representatives from across Alberta.

The document is divided into two areas:

- 1) New Development in the Floodways: a) prohibitions / restrictions, b) proposed authorized uses.
- 2) Existing Development in Floodways: a) prohibitions / restrictions; b) proposed authorized uses.

TOURISM LEVY REPORT

Update provided under Director of Community Services' quarterly report.

BADLANDS COMMUNITY FACILITY - FUNDRAISING STRATEGY

Council has requested to meet with Badlands Community Facility to review their fundraising strategy.

AOUPALEX ENHANCEMENTS TENDER

Tender was signed with Pearl Rose Construction on September 17th with a completion dependant on the delivery of materials as this is subject to clearing customs. Also a report prepared for the Aquaplex in 1975 will be suitable to finalize pile sizing to support the exterior portion of the waterslide: both exterior and interior foundations will be completed in advance of the delivery of the waterslide.

ECONOMIC DEVELOPMENT STRATEGY TERMS OF REFERENCE

Economic Development Task Force workshop to be held on October 21st with a strategy to be identified by November, 2014. A facilitator is being brought in to help develop an economic development strategy.

Office of the Chief Administrative Officer

Telephone: (403) 823-1339

Created by Handy
CAO's Quarterly Report ending September 30, 2014
Page 1 of 3
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Other Priorities:

Tourism Diversification Report – Travel Drumheller is working on various licensing options to secure sustainable funding for marketing / development of tourism. A report with options and input from stakeholders to be presented to Council by mid-November.

MDP / LUB Update – Council approved various amendments in May, 2014 as the first phase of the Land Use Bylaw review. Review of Volume 1 of the MDP will include updating the background report and include updates for the flood related amendments for both LUB and MDP once finalized by the Province. Volume 2 policy remains as relevant as when it was written however the MPC will review the Land Use Bylaw and MDP and provide any recommendations they may have for review by Council.

Recreation Cost Recovery / Subsidy Philosophy – Part of 2015 budget deliberations.

Infrastructure Master Plan – terms of reference prepared however the project is subject to MSI funding approval.

Advocacy (CAO / Council)

Senior Housing – the Town has had discussions with the private sector regarding building additional units for senior housing.

Organizational Improvements

<u>Organizational Adjustments</u> – Director of Protective Services hired mid-September.

<u>Succession Planning</u> — Template for succession planning has been developed — Directors currently identifying future staffing needs.

<u>Service Capacity Review</u> – Administration will update the 2013 Service Capacity Review prior to the 2015 budget process.

Operational Strategies (CAO / Staff)

OFFSITE LEVY BYLAW – This bylaw will be addressed as part of our municipal infrastructure study. Terms of reference for the infrastructure study have been prepared. The Town is awaiting funding approval through MSI before we can proceed.

 2^{ND} YEAR INTERNSHIP – Town was not able to participate in the 2^{nd} year program. The Town has hired a Special Projects Coordinator to handle a number of responsibilities identified for the intern position.

Carryover

GIS and ASSET MANAGEMENT (Capital Inventory) – Al Kendrick attends the Asset Management Local Group in Alberta which meets 4X per year.

Lobbying (Mayor / CAO)

- Mayor Yemen received from:
 - Letter from Minister of Public Safety and Emergency Preparedness advising that an increase for one regular member to the Municipal Police Service Agreement for the RCMP will be included in the 2015-2016 Annual Contract Policing Incremental Funding Request

Other Work Priorities:

Regional Water – A meeting will be arranged with Aqua7 to discuss long term strategies and water rate projections. CAO R. Romanetz met with Three Hills CAO Laurie Conklin to discuss partnership opportunities.

Agenda Item # 9.1

LANDFILL OPERATIONS – Alberta Environment has authorized a one year extension to our landfill approval. Public consultation process is currently underway. The transfer station waste and recycling hauling contract has been put to tender with a closing date of October 31st.

Outstanding Issues for the Next Quarter:

2015 Operation and Capital Budget
Drumheller Flood Mitigation
Drumheller Water Plant Upgrades
East Coulee / Lehigh Water Fill Station
Aquaplex Waterslide and Upgrade
Engineering Consultants Proposal

CAO:



2014 Infrastructure Report on Corporate Priorities Third Quarter Director of Infrastructure Services – Allan Kendrick

Aquaplex Enhancements:

Council approved a limit for Adminstration to negioate options on the waterslide and other related work which wehave completed. The Town and Contrator have confirmed the location of the slide and stairs. ATCO has approved the location of the support piles and structure. The contractor has meet onsite with the slide manufacturer's representative, who is finally starting production. The majority of time required is for the production of the slide and support structure as well as about a week in transit to the site. Delivery could be as much as plus or minus 28 days to clear Customs. The slide errection would be about two weeks on site when the components arrive from Turkey. We are off our construction schedule and will adjust once more information become avalible from the contractor. However the contactor still believes that he may be able to come close to the timelines that have been allowed in the Contract. Parts of the construction work can be completed ahead of the water slide delivery date which will help us come close to our target dates.

Water System Expansion:

East Coulee water line construction has been completed and is operational with the exception of the Water Dispenser. The contactor is seeding a number of areas with different seed mixes to appease various property owners. The final pipeline inspection will take place October 20th. The Contactor had some issues with pricing on the Dispenser equipment from the original supplier when they were no longer supplying the metal structure. The Contractor has now finalized the supplier and has commence working on the site preparation for the Water Dispenser as of September 25th and will complete the construction within 60 days. The Town forces have installed the waste lines and components and are working on the servicing of the other utilities required for the site. We are hopeful that the Water Dispenser would be operational before year 's end.

Town Entrances:

The first sections of boulevard has been completed with the concrete, decorative rock, planters and previsions for banner poles so far this year. Some other materials and suppliers

have yet to be sourced out to enhance what been installed to date. WAlgendapitem # 9.2 location on the east side with one of our partners the Girl Guides. A Work Bee was organized with Town staff and the Girl Guides who completed the planting in very short order as per the design plan. Unfortunately with present staffing levels this project will be ongoing as time, funds and weather permit.

Water & Wastewater Plant Upgrades:

We have reviewed our proposed addendum to our Approval to Operate the Water Treatment System with AESRD. We have completed an the upgrade to our backwash de-chlorination system, which now requires on line monitoring and automation to be added. We will also amend the parameters for UV transmittance, UV dosage requirements. All these items should reduce some of the further requirements for residual treatment from the plant as well as address compliant issues.

The East Coulee Wastewater Treatment Plant Upgrade is complete. We have several concerns with equipment and chemicals that still need to be worked out. Staff are working with our Consultants to control the plant as efficiently and effectively as possible. We continue to have compliance issues with the average total phosphorous exceeding allowable limits of less than or equal to 0.5 mg/l.

Operational at both Drumheller Water and Wastewater plants we are still working with our consultants in dealing with a number of issues regarding the upgraded equipment and control systems. We continue to work with two consultants to complete grant applications for funding this fall.

SCADA upgrades are under way as funds and requirements dictate. Some operating software requires newer operating platforms, existing XP is not being supported by software suppliers.

Infrastructure Master Plan:

Request For Proposals has been completed and are being review by CAO. The Proposal call should be ready to go once MSI funding is approved.

2013 Flood Impact:

Town Staff are still working on providing information for Consultants and the Province. Staff are also purchasing items identified in the Flood Readiness Grant Application which was approved by the Province. The Town will be paving roadways and other damaged areas by the flood and claiming all of these costs back to the Province once they are approved.

Tough Mudders:

Agenda Item # 9.2

The Event when off very well, with only a few minor concerns. A lot of positive comments were receive about the event and a lot participants are looking forward to next year event.

Other Operational Concerns:

Some of the items listed below have reduced staff's ability to perform regular maintenance in a timely manner in various areas as expected.

Staffing levels - key operational staff off on extended sick leave, vacation, etc., Special events/assistance with Non Profit groups, Tennis courts & Greentree site preparations and work, Old Boot & Jean Demolition, Equipment break down and repairs as well as Weather and Contractor related scheduling conflicts.

**Market Staff off on extended sick leave, vacation, etc., Special events/assistance with Non Profit groups, Tennis courts & Greentree site preparations and work, Old Boot & Jean Demolition, Equipment break down and repairs as well as Weather and Contractor related scheduling conflicts.



2014 Infrastructure Quarterly Report

Name : Allan Kendrick Month:

Director of Infrastructure Services July 1, 2014 - September 30, 2014 3rd Quarter

Last Quarter's Accomplishments:

Human Resources:

- 1 summer student
- 3 Seasonals
- Inmate Program completed

Facilities:

- Tri- annual fire drills
- · Groundwater monitoring at the Airport
- Routine maintenance
- Replaced MUA at STP
- Emergency lighting
- Replaced furnace at EC Fire Hall
- · Windows in at the RCMP building

Aquaplex:

- Outdoor pool winterized
- Kiddy pool painted
- Chemical pumps replaced

Arena:

- Ice went in
- Gas detector checks
- Painting
- Routine maintenance
- Installation of railing

Water:

- 16 Water services, box and rod replacements
- 292 Locates
- 102 Work Orders
- Water plant routine lab work and sample collection
- Meter installs and reads
- Water break at Cemetery and 4th Ave NW
- WTP chemical inventory and ordering
- Weekly water and wastewater operator meetings
- Taste and water odor in July

Wastewater:

- Monthly sewer flushing of problem areas
- Routine operation and testing at WWTP
- Daily sewage hauling
- Wastewater routine lab work
- Lift station rounds and inspections
- 14 complaints of sewer back ups
- Repaired 7 sewer services

Operations:

- 147 line locates were completed
- Routine Cemetery burials, columbarium opening & closings
- Decorative light repairs
- Mosquito Control
- D.E.D Traps placed
- Weed Control
- Beaver control & tree wrapping
- Irrigation maintenance and blow outs
- Tree pruning, planting and removal
- Trail Maintenance
- Ball diamonds maintenance
- Parks cleanup and mowing
- Refuse container collection
- Boot and Jean Demolition
- Memorial bench installs at various locations
- Mowing grass in green spaces and cemetery
- Annual Safety Meeting
- Weekly tool box meeting
- Bi-weekly Supervisor meetings
- Monthly Utility meetings

- Airport maintenance, flags and run way lighting
- Landscaping at Airport

Roads

- SIP Concrete & Asphalt
- SIP Landscaping
- · Seasonal pot hole patching
- Seasonal street sweeping
- Street Signs
- · Seasonal alley grading and graveling
- Storm Sewer Installation
- Calcium Chloride Program

Equipment

- Routine servicing and equipment cleaning
- Heavy truck CVIP inspections & repairs
- Genset tri-annuals
- Routine repairs & maintenance of fleet vehicles and equipment including Fire Dept
- Commercial Vehicle inspections on applicable units
- Numerous Flood Mitigation purchases included a new bobcat, pumps, boats, light towers, Gensets and generators

Land / Developments / Agreements / Projects:

- Neptune meter install program, ongoing
- Greentree Playground
- Tennis Courts Complete
- Flood Mitigation Purchasing
- Town Beautification project South entrance boulevard
- Girl Guide Shrub Park
- East Coulee water line
- BCF Patio, benches and tables
- Angel Corner
- Stampede Grounds, Landscaped and built benches
- Re-designed Munchie park

- East Coulee/Cambria waterline
- 2013 Cast Iron replacement paving completed

Budget Performance:

Overall budget is on track for the third quarter.

Special Events:

- Tough Mudder Competition
- July 1st Celebrations

Director:

040.

(Signature)

Contributions from:

Brian Bolduc Fred Sharrun Kevin Blanchett Daryl McConkey Reg Bennett



Quarterly Report - September 30th, 2014

2015 Budget

The budgeting process has been initiated and staff are currently working on year 1 (2015) of the three year operating budget. This process will differ somewhat from previous budget preparation methodology in that once the three year budget has been completed, it will remain a continuous document. Each fall a review of the upcoming year's operating budget will be conducted for final adjustment and council adoption; and a new year three of the budget will be developed - providing a rolling, three year budget at any given time.

Preliminary timelines on the budget process are:

October 1st - 20th Budget kickoff

Departmental input - (2015) operating requests completed

November 1st - 15th CAO & senior management discussion of (2015) operating budget November 24th

Council presentation and discussion initiated - (2015) operating

budget

November 30th Departmental input - (2016, 2017) operating requests completed

December 1st 2015 capital budget discussions initiated December 15th

Adoption of 2015 operating budget

January (to be determined) Council presentation/discussion/adoption of (2015) capital budget

January (to be determined) CAO & senior management review & discussion of (2016/17)

operating budgets

February (to be determined) Council presentation and discussion of (2016/17) operating

budgets

2015 Water Rates

Work on 2015 water rates will be initiated on substantial completion of the 2015 operating budget (mid November). To assist with the 2015 calculations Corporate Services will be engaging the consulting services of Mr. Wulff. A notification letter of a maximum 5% increase will be issued to our municipal customers within the required 60 days to allow for any increase adopted by council to be implemented as of January 1st, 2015. It is expected that Corporate Services will present all utility rates for final adoption of council by December 15th, 2014.

Badlands Community Fundraising Committee

The BCF Fundraising committee has seen a slight change with two new member at large appointees and one resignation. Committee members have been actively planning and hosting fundraising events including Octoberfest, Winter Wonderland, a Valentine's event and a country band concert in April. The committee is also working towards hosting a radio-thon to further promote and sell legacy tree leaves

Town of Drumheller 224 Centre Street Drumheller, AB T0J 0Y4



Telephone: (403) 823-1311 Fax: (403) 823-7739

E-mail: bmiller@dinosaurvalley.com

www.dinosaurvalley.com

Agenda Item # 9.3

As previously advised, the Town has applied for a permanent liquor license, Class B – Convention for the premises. To date, there has been no decision received on this application and we continue to inquire on its status.

Tourism Levy

Corporate Services, in partnership with Community Services, is prepared to support Travel Drumheller with whatever model is ultimately selected for 2015 business licenses.

	3301 Airport	3211 Secondary/Pi		3203 Street Lighting		3103 Parking Lots	3102 Workshop and Yards	3101 Administration	Transportation Services		2612 Mosquito	2611 Weeds	2610 Animal and Pest Control		2602 Safety Codes - Palliser				2301 Fire Department	Protective Services 2101 Policing				1201	A 1101 Legislature	en		aneral Operating Revenues 0001 General Revenues		te	en	7 7	#	Statement
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			Amortization entries are not made until December 31st	(615,015) Net (Surplus) Deficit	Total Expenses	Expected Year to	15,195,217	15,195,217	3,150,802	2,139,870		2,984,994	63,750	1,213,010		232 403	1,899	31,730	359,660	384.220	63,947		641,635	71,581	2,793	•	- 00	(11,165)	269,859	106,856		56,069	29.758	99 140	Actual		4 (un-audited) (7
			December 31st	eficit		Expected Year to Date Percentage	20,976,477	20,976,477	4,147,909	2,800,000	227	4,100,275	49,923	1,605,031		345 EDC	5,000	39,272	577,754	581,525	97,416		572,564	123,584	7,174	1	31,022	21 822	,	115,787	•	84,107	106,184	104 106	Budget	Expenditures	For The Month Ending September 2014 (un-audited) (75% through the year)
								72.44	75.96	76.42	N .	72.80	127.70	75.58	N S	7 N	37.98	80.80	62.25	66.06	65.64		112.06	57.92	38.93	X :	36.3C	73 N	¥	92.29	NA	66.66	28.02	VC 30	%%		
				(615,015)	15,810,232 15,195,217		(615,015)		1,091,507	80,575		2,333,212	56,975	813,803	- 202,400	232 403	1,899	8,208	338,630	483,704 332 833	63,947		317,758	39,667	2,793		(42)	(12,915)	,	106,856	•	53,379	28 853	00 140	Actual	Net of Re	
				(48,748)	21,025,225 20,976,477		(48,748)	(48,748)	1,347,909	1,347,909		2,864,767	45,923	841,202		202 746	5,000	16,772	549,754	419 125	97,416		480,916	81,032	7,174		9,2,0	(1,750)	: •	115,787		59,107	104,100	104 106	Budget	Net of Revenue and Expenses	
					75.20 72.44	75.00%				NA 0	3		124.07	96.74	NA NA	N N	37.98	48.94	61.60	81.18 79.41	65.64			48.95	38.93	N :	(0.20)	738.00	NA	92.29	NA	90.31	93.24	DE 34	%%	808	17-Ocl-14
				(566,267)	(5,214,993) (5,781,260)		(566,267)	(566,267)	 (256,402)	80,575		(531,555)	11,052	(27,399)	(61,343)	810	(3,101)	(8.564)	(211.124)	(112,125)	(33,469)		(163,158)	(41,365)	(4,381)		(9,300)	(11,165)	•	(8,931)	•	(5,728)	(4,957)		Variance		

Name:

Paul Salvatore, Director

Quarter:

Third - 2014

Progress on 2014 Strategic Business Plan

Tourism Registry Report

- Travel Drumheller continues to work with Tourism Industry stakeholders in order to present the Town
 with the necessary details for the implementation of a new tourism marketing and infrastructure
 development program.
- The Chamber of Commerce supports the principle of a new business license model and the Economic Development Task Force also supports moving in this direction. Both organizations agree that the best way to drive the community's economic potential is to grow tourism visitation; over time, this will lead to increased capital investments and the attraction of, or start-up of new businesses.
- Businesses that DO NOT benefit directly from the tourism industry (ie. Light Industrial and Professional Services) will not see a change to their business license fees.
- Amendments to the Business Bylaw are currently under development. These amendments are needed to clarify which sectors of the business community will support the tourism funding model, and at what revised fee schedule.
- Council's review of the bylaw and the details surrounding the tourism funding model has been delayed to early November as Travel Drumheller continues to inform key stakeholders.
- Council will need to approve a new bylaw in time for implementation in January 2015.

Economic Development Strategy

- The Economic Development Task Force meets with a facilitator from Alberta Culture on October 21, 2014 to develop the strategy with the Task Force. The Economic Development Officer met and the Vice-Chair of the Task Force have been preparing for the session for the past 6 weeks.
- The Strategy should be available for Council's review by the end of November, 2014.

Tourism Diversification

- A summary from the 2011 Tourism Master Plan identifies a list of activities that should be undertaken in the future for future Tourism Investment.
- Critical to any activity is finding a sustainable source of funding for future projects.

Municipal Development Plan / Land Use Bylaw Updates

- Bylaw 05.14 was adopted by Council on May 20th to amend the Land Use Bylaw with modifications and additions to land use regulations to allow more consistency of zoning in areas.
- Work continues with Palliser Municipal Services for the delivery of a revised Municipal Development Plan.

Telephone: (403) 823-1316

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Director of Content.Outlook\Services' Quarterly Report

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Agenda Item # 9.4

Recreation Cost Recovery / Subsidy Philosophy

- Council approved a reduction in the admission fees for the Aquaplex (in April 2014) and a comprehensive review of the revenue / cost recovery model is underway as part of the overall discussion of the 2014-2019 Budget process.
- Reports from the Badlands Community Facility show that our current level of cost recovery for this facility is over 60%. Revenues and costs increased in 2014 in line with projections that were made in the 2014 budget. A change in the operational revenues position for the BCF in 2014 is the manner in which our deferred revenues are being brought into this year's actual in the calendar year.
- (This will be noted as an accounting adjustment that will show revenues from annual memberships being entered a monthly basis.)
- Memberships revenue growth has stabilized and we continue to have over 1,000 active members. We expect that we will build on annual memberships into the Fall and Winter months (we always have an increase in memberships after harvest season, into Christmas and in response to purchases related to New Year's resolutions.)
- On the banquet hall aspect of our operations, we have increased our banquet hall / room rental uses by over 40% so far (based on current commitments). We have two major conferences to host in 2015 1) the FCSS Directors Network and Grey Matters (the Alberta Seniors Conference). Both are exactly the types of conferences that we set out to attract in the 2014 marketing plan. We are finding that there is significant preparation and coordination time required for bidding and hosting conferences. The community benefits from the economic impact of having such large events. (over 300 hotel rooms, for example were required as a block in order to host these conferences.)

Website

- The Town selected a local web design development company (Marketing Hits) and continues to work with the Content Management Committee (a staff committee) on the website rebuild.
- The efforts to date include an exhaustive review of the current and future navigation structure of the site and getting staff involved in the site building process.
- To date, significant progress over 70% of content has been developed.
- Prior to completion the content will be proofed and tested.
- The target launch date will be in November.

Affordable Housing (Carryover)

- The CAO, Economic Development Officer, Municipal Intern and the Director of Community Services are getting closer to the release of various Requests for Proposal RFP as per Council's direction in the Spring of 2014.
- The Economic Development Task Force has a working committee to contribute the discussion of this issue.

Downtown Revitalization (Carryover)

- A new Downtown Revitalization committee has been formed (independent from the Town of Drumheller).
- The Committee approached Council in June 2014 to consider downtown street closures (in reference to
 establishing a pedestrian mall). There was no clear support for moving this initiative forward, so the
 Committee has not moved this item ahead.
- The Committee seek's Council's direction for consideration of the 2015 Tourism season.

Telephone: (403) 823-1316

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Matt

Paul Salvatore, Director – Community Services

Raymond M. Romanetz, CAO

Telephone: (403) 823-1316

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typing of the multiple services Quarte	rly Report	Page 38 of 47
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Town of Drumheller Quarterly Statistics

9.4
Town of Drumheller Building Permits
Quarterly Report Ending September 30 Quarterly Report Ending September 30, 2014

e		Date	Special in the con-			THE SHOW STORY	A CONTRACTOR				
Category	Values	Jan	Feb	Mar	Apr	May		Jun	Jun Jul		Ē
COMMERCIAL	Permits Issued			1	2	00	ω.		ω	3 2	3 2 1
	Construction Value			\$5,000	\$287,000	\$382,900	ŏ	\$10,000		\$10,000	\$10,000 \$104,000
INDUSTRIAL	Permits Issued			1							
	Construction Value			\$4,000,000							\$800,000
INSTITUTIONAL	Permits Issued		1		1				ω	ω	w
	Construction Value		\$7,500,000		\$139,000				\$260,210	\$260,210	\$260,210
MULTI-FAMILY	Permits Issued				1			2	2 1	2 1	2 1
	Construction Value				\$500,000			\$1,050,890	\$1,050,890 \$4,000		
RESIDENTIAL	Permits Issued	1	1	2	9		17	17 7	17 7 10	17 7 10 8	17 7 10 8 5
	Construction Value	\$120,000	\$600	\$5,000	\$209,500	\$1,7	\$1,292,385	92,385 \$631,865		\$631,865	\$631,865 \$746,250
Total Permits Issued	sued	-	2	4	13		25	25 12		16	16 9
Total Construction Value	ion Value	\$120,000	\$120,000 \$7,500,600 \$4,010,000	\$4,010,000	\$1,135,500 \$1,675,285	\$1,6	75,285		\$1,692,755 \$1,114,460	\$1,692,755 \$1,114,460	
NOTE: August Cor	ommercial is showing \$6	fin as per ou	unar - this is for	r occupancy for	Commorcial	/-oridontial	}	near the standard of the stand	,	,	NOTE: August Commercial is showing \$0.00 as per number , this is for occumancy for a commercial/residential property in the downstown

NOTE: August Commercial is snowing \$0.00 as per owner - this is for occupancy for a commercial/residential property in the downtown area

Town of Drumheller Building Permits Quarterly Report Ending September 30, 2013

	Total Construction Value	Total Permits Issued		RESIDENTIAL		INSTITUTIONAL		COMMERCIAL	Category	
	n Value	ued	Construction Value	Permits Issued	Construction Value	Permits Issued	Construction Value	Permits Issued	Values	
	\$844,500	7	\$344,500	5	\$50,000		\$450,000	L	Jan	Date
	\$61,000	w	\$55,000	2			\$6,000	1	Feb	
	\$903,500	00	\$446,500	رن د			\$457,000	ω	Mar	
	\$172,000 \$1,128,700	10	\$169,500	9			\$2,500	1	Apr	
	\$1,128,700	14	\$1,023,700	11	\$60,000	1	\$45,000	2	May	
	\$102,500	œ	\$102,000	7			\$500		Jun	
	\$686,800	17	\$412,800	13			\$274,000 \$563,000	4	Jul	
	\$591,950	∞	\$28,950	w			\$563,000	u	Aug	
	\$945,000	H	\$915,000	10			\$30,000	1	Sep	
om mk	\$5,435,950	r il y	\$3,497,98	\6 \c	\$110,0%	Quar	\$1,828,0	/ ₺ R∈	Grand Total	t

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3rd Quarter - 2014

Director of Co ending September 30, 2014

9.4 Town of Drumheller Building Permits Quarterly Report Ending September

Quarterly Report Ending September 30, 2014

	Date									
Values	Jan	Feb	Mar	Apr	May	Jun		Aug	Sep	Grand Total
Permits Issued			1	2	00	ω	2	1	1	
Construction Value			\$5,000	\$287,000	\$382,900	\$10,000	\$104,000	\$0	\$500,000	\$1,288,900
Permits Issued			1				,		L	•
Construction Value			\$4,000,000						\$800,000	\$4,800,000
Permits Issued		1		1			ω			
Construction Value		\$7,500,000		\$139,000			\$260,210			\$7,899,210
Permits Issued				1		2	1			
Construction Value				\$500,000		\$1,050,890	\$4,000			\$1,554,890
Permits Issued	щ	L	2	9	17	7	10	00	ر ن	
Construction Value	\$120,000	\$600	\$5,000	\$209,500	\$1,292,385	\$631,865	\$746,250	\$622,487	\$69,300	\$3,697,387
ued	1	2	4	13	25	21	16	9	7	
n Value	\$120,000	\$7,500,600	\$4,010,000	\$1,135,500	\$1,675,285	\$1,692,755	\$1,114,460	\$622,487	\$1,369,300	\$19,240
	COMMERCIAL Permits Issued COMMERCIAL Permits Issued Construction Value INDUSTRIAL Permits Issued Construction Value INSTITUTIONAL Permits Issued Construction Value MULTI-FAMILY Permits Issued Construction Value RESIDENTIAL Permits Issued Construction Value Total Permits Issued Construction Value	alues armits Issued armits Issued	alues armits Issued armits Issued anstruction Value armits Issued armits Issued armits Issued armits Issued armits Issued armits Issued anstruction Value armits Issued anstruction Value	alues armits Issued armits Issued anstruction Value armits Issued armits Issued armits Issued armits Issued armits Issued armits Issued anstruction Value armits Issued anstruction Value	alues armits Issued armits Issued anstruction Value armits Issued armits Issued armits Issued armits Issued armits Issued armits Issued anstruction Value armits Issued anstruction Value	alues armits Issued armits Issued	Date Jan Feb Mar Apr May Stylono Stylono	Date Date	Date Mar Apr May Jun Jul Aug In Intermits Issued 1 2 8 3 2 1 2 8 3 2 1 2 8 3 2 1 2 8 3 2 1 3 3 2 1 3 3 3 3 3 3 3 3 3	Date Jan Feb Mar Apr May Jun Jul Aug Se

NOTE: August Commercial is showing \$0.00 as per owner - this is for occupancy for a commercial/residential property in the downtown area

Town of Drumheller Building Permits Quarterly Report Ending September 30, 2013

Total Construction Value	Total Permits Issued	7	RESIDENTIAL		INSTITUTIONAL		COMMERCIAL	Category
on Value	ived	Construction Value	Permits Issued	Construction Value	Permits Issued	Construction Value	Permits Issued	Values
\$844,500	7	\$344,500	Մ	\$50,000	_	\$450,000	, 2	Date
\$61,000	w	\$55,000	2			\$6,000	H	Feb
\$903,500	00	\$446,500	ъ			\$457,000	ω	Mar
\$172,000 \$1,128,700	16	\$169,500	9			\$2,500	1	Apr
\$1,128,700	14	\$1,023,700	11	\$60,000	1	\$45,000	2	May
\$102,500	00	\$102,000	7			\$500	1	Jun
\$686,800	17	\$412,800	13			\$274,000	4	Ē
\$591,950	00	\$28,950	ω			\$563,000	5	Aug
\$945,000	11	\$915,000	10			\$30,000	1	Sep
\$5,435,990 mmber 3	i g 9	\$3,497,990	/i g ps	\$110,000	цаrt	\$1,828,0	B e∣	Grand Total



Name: Greg Peters Director Protective Services Quarter: JULY TO SEPT 2014

Last Quarter's Accomplishments:

- -Director of Protective Services assumed new position with the Town September 22, 2014.
- -Attached please find statistics from the RCMP regarding third quarter numbers on incidents reported to the police.
- -Attached please find the third quarter Community Bylaw Enforcement report.

Progress on Projects/Programs:

- -New Fire Chief hiring process underway
- -Amendments/Review to/of Municipal Emergency Plan
- -Reviewing Town Hall Security Policy
- -Risk management review

NextQuarter's Objectives:

- -Complete Review of overall Fire operations by Director with outgoing/incoming chief
- -Complete revision of Municipal Emergency Plan
- -Complete Review of risk management operations, filing procedures, improve communication with employees so all achieve a better understanding of what it means and does.
- -Canvass mayor and council to determine if there is any interest in council members taking an AEMA course designed for elected officials to understand their roles in an emergency and the province's legislation and emergency management framework. Please see attached sheet for more information.
- -Complete review and changes to Town Hall Security Policy.
- -Complete Action Plan regarding 2014 External Audit.

Upcoming Special Events:

CAO:

Signature

Telephone: (403) 823-1363

Created by Greg Peters

Page 1 of 1



MUNICIPAL ELECTED OFFICIALS COURSE INFORMATION SHEET

COURSE OUTCOMES

At the end of the course, you will:

- Identify the roles and responsibilities of elected officials in preparing for and responding to a major emergency or disaster
- Summarize Alberta's emergency management framework and legislation

EVALUATION

Feedback from course trainer(s), Alberta Emergency Management Agency's (AEMA) staff, and peers

TRAINING METHOD

Presentations, discussions, at least one exercise

TARGET AUDIENCE

- Chief elected officials
- Councilors
- Chief administrative officers
- Municipal directors of disaster services

COURSE PREREQUISITE

Reviewing your Municipal Emergency Plan before the course is useful.

COURSE LENGTH AND LOADING

Minimum of five hours (one day) is required to achieve the course outcomes. Minimum 20 participants.

EMERGENCY MANAGEMENT EXERCISES AND TRAINING

Drumhelier Municipal Detachment Statistical Comparison of Q3 and Year to Date

r	na transu	+	013	2014		% Chan	
ŀ	CATEGORY	Q3 - 2013	YTD	Q3 - 2014	YTD	G3	YTD
ŀ	Homicide		0	0	0	0.0%	0.0
<u>'</u>	Offences Related to Death		0	0	0		0.0
<u>'</u>	Relibery		3		2	-100.0%	-33.3
1	Sexual Assaults		4	3	4	200.0%	0.0
ŀ	Other Sexual Offences		1	3	1	100.0%	100.0
	Assault	43		36		-16.3%	1.2
ŀ	Kidnapping/Hostage/Abduction			•	2	-100.0%	-33.3
ŀ	Extortion			0	1	0.0%	100.0
٠ŀ	Criminal Harassment	10		5	13	-50.0%	-45.8
+	Uttering Threats			14	25	75.0%	25.0
H	Other Persons			0	2	-100.0%	100.0
ŀ	OTAL PERSONS	67		59	133	-11.9%	2.95
1	Break & Enter	14		19	27	35.7%	-32.59
╁	Theft of Motor Vehicle	10		- 4	15	-20.0%	-11.85
1	Theft Over	0		3	6	300.0%	200.0
ŀ	Theft Under	64	106	58	96	-9.4%	-9.45
ŀ	Possn Stn Goods	7	8	3	7	-57.1%	-12.59
H	Fraud	- 11	24	5	21	-54.5%	-12.59
H	Arson Mischief To Property	72		72	3 136	200.0%	300.09
н	OTAL PROPERTY	178	356	170	311	-4.5%	-14.59
۳	Offensive Weapons	27	57	27	63	0.0%	-12.89 10.59
H	Disturbing the peace	25		-			
H	OTHER CRIMINAL CODE	19		22	S4	-12.0%	-12.99
r	OTAL OTHER CRIMINAL CODE	71	93 152	19	44	0.0X	33.87
	TAL CHANGA COOL	116	152	756	161	-4.2% 0.0%	5.99
r	Drug Enforcement - Production		1				THE RESIDENCE OF
r	Drug Enforcement - Possession	53	203	36	71	0.0%	0.09
r	Drug Enforcement - Trafficking	6		6	71	+32.1%	-65.09
H	Drug Enforcement - Other	0	0	0	0	0.0%	-10.09
-	tal Drugs	60	215	43	82	-28,3%	0.0%
٢	Federal - General	86	294	3	35	-28,3% -94,2%	-61.9% -68.1%
70	TAL FEDERAL	146	509	48	117	-67.1%	-77.0%
г	Liquor Act	29	43	18	26	-87.1%	-77.0%
ь	Other Provincial Stats	33	76	44	79	33.3%	3.9%
_	tal Provincial Stats	62	115	62	105	0.0K	-11.8%
г	Municipal By-laws Traffic	1		3	6	200.0%	-25.0%
_	Municipal By laws	39	76	22	39	-43.6%	-48.7%
	tal Municipal	40	84	25	45	-37.5%	-46.4%
Ĺ	Fatals		1	0	0	-100.0%	-100.0%
L	In Jury MVAS	12	16	4	7	-56,7%	-56.3%
L	Property Damage MVAS (Reportable)	56	124	53	101	-5.4%	-18.5%
L	Property Damage MVAS (Non Reportable)	19	34	12	18	-36.8%	-47.1%
TO	TALMVAS	8.0	175	49	126	-21.6%	-28.0%
Pri	ovincial Traffic	348	867	345	1005	-0.9%	15.9%
	her Traffic	5	1	5	12	0,0%	50.0%
Cri	minal Code Traffic	52	85	28	53	-46.2%	-37.6X
Ca	mmon Police Activities	A	В	С	D	Ε	F
	False Alarms	100	211	116	227	16.0%	7.6%
_	False/Abandoned 911 Cail	34	76	14	27	-58.8%	-64.5%
	Prisoners Held	26	52	20	41	-27.1%	-21.2%
_	Written Traffic Warnings	0	42	0	0	0.0%	-100.0%
	Index Checks	164	412	110	906	-40.2%	-25.7%
	Finger prints taken for Public	0	0	6	31	600.0%	3200.0%
1	Persons Reported Missing	4		3		-25.0%	0.0%
	Request to Locate	19	30	11	23	-42.1%	-21.3%
- 1	Abandoned Vehicles	6	12	8	13	83.8%	1.3%
	VSU Accepted	80	75	20	55	0.0%	-26,7%
f	The Declined Services' Quar Profession but not Aveil, 30, 2014 ysu Proactive Referral	erly Report	nding 179	63	159	Page 43 of 4	
						PAOP ZIS MIZ	1/

Statistical Comparison of SEP and Year to Date Year 2013 - 2014

Agenda Item # 9.5 2013 2014 YTD YTD YTD Sep/13 Sep/14 CATEGORY 0.01 0.0% 0 Offences Related to Death 0.0% 0.0% 2 0 0 Robbery 0 0 0.0% 100.0% Sexual Assaults 0.0% 0.0% 0 Other Sexual Offences 25 -83.3% -35.9% Assault 0.0% 0.0% 0 Kidnapping/Hostage/Abduction 0.0% 0.0% c 0 0 0.0% 100.09 Criminal Harassment 0.0% +33.3% **Uttering Threats** 0.0% 0.0% 10 0 Other Persons 31 43.25 -31.1% 11 45 TOTAL PERSONS 0.0% 0.0% 0 0 0 Break & Enter 0.0% 0.0% 0 Theft of Motor Vehicle 0.0% 0.0% 13 Theft Over 200.0% 14 Theft Under 0.0% 0.0% 15 0 100.0H Passa Sm Goods 0.0% 0.0% 16 0 Fraud 17 0.0% 0.0% 0 -100.0% 75.0% 18 Mischief To Property -100.096 150.0% 19 TOTAL PROPERTY 1 10 -57.1% 22.4% 49 60 22 13 0.0% -40.9% 20 Disturbing the peace -100.09 100.0% 21 OTHER CRIMINAL CODE -55.6% 5.5% 9 73 77 22 TOTAL OTHER CRIMINAL CODE DEAL CHARACTER CODE 0 0.0% 0.0% **Drug Enforcement - Production** 165 46 -71.49 -72,1% 23 Drug Enforcement - Possession 0.09 150.0% 0 **Drug Enforcement - Trafficking** Drug Enforcement - Other 0 0.09 0.09 167 51 -71.4% -69.5% Total Drugs 23 285 31 -100.0% -89.1% Federal - General 30 452 82 -93.3% -81.9% 27 TOTAL FEDERAL 0.0% 0.0% Liquor Act -106.0% 233.3% Other Provincial Stats 3 10 233.3% -100.0% 29 Total Provincial Stats 0.09 0.0% Municipal By-laws Traffic 0 30 ٥ 0.0% 0.0% 0 Municipal By-laws 0 31 Total Municipal 0 0.09 0.0% 0 c 0.0% 0.0% Fatals Injury MVAS ol 0.0% 0.09 32 33 0.0% 0.09 Property Damage MVAS (Reports ble) 0 d 0.0% 0.0% 34 Property Damage MVAS (Non Reportable) 0 0 0.0% 35 TOTAL MVAS 0.0% 0 0.0% -100.0% Provincial Traffic 0.0% 0 0.0% 36 Other Traffic 37 0.0% -100.0% Criminal Code Traffic E D 38 Faise Alarms 0 0.0% 0.0% False/Abandoned 911 Call 0 0.09 0.0% 40 1 0.05 -100.0% Prisoners Held ٥ 0.09 0.03 Written Traffic Warnings 0 0.01 0.09 Index Checks 0 0.0% 0.0% 43 Fingerprints taken for Public 0 0.0% 0.0% **Persons Reported Missing** 45 -100.0% 0.09 Request to Locate 0 0.0% 0.0% **Abandoned Vehicles** 0 0.09 100.0% **VSU Accepted** 48 95 29 43.37 -17.1% VSU Declined Director of Protective Services' Quarterly Report ending September 30, 2014 0.0% 0.0% Page 4400 f 47 0.0%

Drumheller Penitentiary Provincial Detachment Statistical Comparison of Q3 and Year to Date Year 2013 - 2014

Agenda Item # 9.5 2014 2013 YTD YTD 03 Q3 - 2013 YTD Q3 - 2014 CATEGORY 0.0% 0 ٥ 0.0% Offences Related to Death 0 0 0 0.0% 0.0% 0 0 0.0% 100.0% a 0 Sexual Assaults 0 0 0.09 0.0% Other Sexual Offences 25 45.7% 35.9% 15 39 0 0 0.0% 0.0% Ď 0 Kidnepping/Hostage/Abduction 0 0 0 0.0% 0.0% 0 Extertion 0.0% 100.09 0 0 Criminal Harassment D -33,39 6 100.0% **Uttering Threats** 0 0.0% 0.09 0 0 10 Other Persons 45 10 31 -27.5% -31.1% 11 TOTAL PERSONS 15 0.02 0 0 0 0.0% Break & Enter 0.0% 0.0% 0 D 0 12 0 Theft of Motor Vehicle 13 0.0% 0.05 Theft Over 100.09 200.01 14 Theft Under 0.0% 100.0% 0 15 Possn Stn Goods 0.0% 0.09 16 o Fraud 0 0 0.0% 0.014 17 0 0 Arson 50.0% 75.09 **Mischief To Property** 150.09 2 10 0.0% 2 19 TOTAL PROPERTY 24 60 4.3% 22,49 23 49 Offensive Weapons 13 -42.9% -40.97 22 Disturbing the peace 100.0% 100.0% 21 OTHER CRIMINAL CODE -3.2% 5,5% 30 77 22 21 73 TOTAL OTHER CRIMINAL CODE OTAL COUNTRIES CODE 49 o 0.09 O ٥ 0 0.0% **Drug Enforcement - Production** 46 45.2% 23 31 165 17 -72.1% Drug Enforcement - Possession 5 200.0% 150.0% 24 0 Drug Enforcement - Trafficking 0.0% 0.09 0 o 25 Drug Enforcement - Other 31 19 51 -38.7% -69.51 167 Total Drugs 31 97.5% 89.1% 81 285 Federal - General -11.9% 82 -81.3% 27 TOTAL FEDERAL 112 452 21 0 0.0% 0.0% d Liquor Act 150.0% 233.39 2 10 28 Other Provincial Stats 29 10 150.07 233.31 **Total Provincial Stats** 0.0% 0.09 o O Municipal By-laws Traffic 0.0% 0.09 30 Municipal By-laws 0 0 0 0 0.0% 0.09 31 **Total Municipal** 0.0% 0.09 0 Fatals 0.05 32 0.0% Injury MVAS 0.0% 0.0% 33 Property Damage MVAS (Reportable) 0.0% 0.0% 0 0 Property Damage MVAS (Non Reportable) 0.0% 0.09 35 TOTAL MVAS -100.0% 0.0% Provincial Traffic 36 Other Traffic 0.09 0,07 -100.01 37 0.0% Criminal Code Traffic E C 38 Common Police Activities A 6 0.0% 0.05 False Alarms 0.0% 0.01 0 39 False/Abandoned 911 Call 40 0.0% -100.01 Prisoners Held 0.0% 0.0% 41 ٥ 0 Written Traffic Warnings 42 0 0.0% 0.0% Index Checks 이 0.0% 0.0% 0 Fingerprints taken for Public 0.0% 0 0.0% 44 **Persons Reported Missing** 0 -100.0% -100.09 Request to Locate 0 0 0.0% 0.05 **Abandoned Vehicles** 100.09 0 0.0% **VSU Accepted** 13 35 29 -30.8% -17.19 VSU Declined 0.0% 0.09 Director of Professive Services' Quarterly Report ending September 30, 2014 Referral Page 45.00f 47 0.09

Drumheiler Municipal Detachment Statistical Comparison of SEP and Year to Date

Year 2013 - 2014

Agenda Item # 9.5

						Agenta	
Į,	ATEGORY	20: Sep/13	YTD	201 Sep/14	YTD YTD	% Ch SEP	ange YTD
Н			0	0	0	0.0%	
ŀ	Homicide	0	0	0	0	0.0%	
1	Offences Related to Death	0	- 0	0	2	0.0%	-3:
ŀ	Robbery	0				+100.0%	-3.
ŀ	Sexual Assaults	0	4	0		0.0%	10
H	Other Sexual Offences	14	92	7	t)	-50.0%	
-	Assault	14	3	0	2	-100.0%	-3
. -	Kidnapping/Hostage/Abduction	0	0	0		0.0%	100
; -	Extertion	2	24	2	13	0.0%	-4
٦	Criminal Harassment	0	20	2	25	200.0%	2:
1	Uttering Threats	1	1	0	2	-100.0%	10
-	Other Persons	19	197	11	133	-42.5%	
٦Ľ	OTAL PERSONS	4	40	4	27	0.0%	-3
<u>.</u> -	Break & Enter	3	17	1	15	-66.7%	*1
4	Theft of Motor Vehicle		2	0	6	0.0%	20
H	Theft Over	0			96	0.0%	
5	Theft Under	13	106	13	7		-1
-	Possn Stn Goods	2	8	1		-50.0% -33.3%	-1
<u>.</u> -	Fraud	3	24	2	21		30
*	Arson	13	159	17	136	0.0% 30.8%	-1
1	Mischief To Property	13	356	38	311	0.0%	
+	OTAL PROPERTY	8	57	5	63	-37.5%	
٩-	Offensive Weapons						
1	Disturbing the peace	G	62	6	S4	0.0%	+1
2	OTHER CRIMINAL CODE	4			44	-50.0%	3
	TOTAL OTHER CRIMINAL CODE	18	152	13	161	-27.8%	
-	OTAL CRIMINAL CODE	7.	640	L2	105		
1	Drug Enforcement - Production	0	2	0	2	0.0%	
4	Drug Enforcement - Postession	10	203		71	-30.0%	-6
5	Drug Enforcement - Trafficking	2	10	3	9	50.0%	-1
6	Drug Enforcement - Other	0	0	0		0.0%	
-	Total Drugs	12	225	10	42	-16.7%	Automobile .
7	Federal - General	25	294	1	35	-96.0%	-8
-	OTAL FEDERAL	37	509	11	117	-70.3%	
1	Liquor Act	5	43		26	-40.0%	-3
9	Other Provincial Stats	10	76	10	79	0.0%	
-	otal Provincial Stats	15	119	18	105	-13.3%	•
٩Ļ	Municipal By-laws Traffic	0		0		0.0%	-
ւ	Municipal By-laws	12	76	5	39	-58.3%	-
-	otal Municipal	12	84	5	45		
2	Fatals	0	1	0	0		-10
3 L	Injury MVAS	4	16	0	7	-100.0%	.;
' -	Property Damage MVAS (Reportable)	16	124	12	301	-25.0%	-1
5	Property Demage MVAS (Non Reportable)		34	3	18	-62.5%	
-	OTAL MVAS	28	175	15	126	-46.4%	4
	Provincial Traffic	81	867	33	1005	-S9,3%	
- 10	Other Traffic	D	4	0	12	0.0%	
-	Criminal Code Traffic	13	85	3	53	-76.9%	- 4
-	Tonimon Pulce Artivities	A	В	С	D	E	F
9	False Alarms	26	211	22	227	-15.4%	
٩_	False/Abandoned 911 Call	S	76	3	27	-40.0%	-4
1	Prisoners Held	2	52	2	41	0.0%	-2
₽	Written Traffic Warnings	0	52	0	0	0.0%	-10
13	Index Checks	61	412	0	506	·100.0%	
4	Fingerprints taken for Public	0	0	1	31	The American	310
15	Persons Reported Missing	1				-100.0%	
16	Request to Locate	3	30	1	23	-65.7%	
17	Abandoned Vehicles	1	12		11	0.0%	
18	VSU Accepted		75		55		
91	Protective Services' Quarte	rly Report en	ding 179	20	159	Page 40.0%	f 47
	36) 120424d but not Avail.	0	0	0	0	rage 40 0	T /
						Page 46 6	£47

Agenda Item # 9.5

COMMUNITY BYLAW ENFORCEMENT - QUARTERLY REPORT ENDING SEPT 30, 2014

Municipal enforcement over the summer dealt with many complaints of overgrown grass and weeds on a variety of properties. We saw a decrease in cat complaints over the same period from last year but an increase in loose dog and aggressive dog complaints.

Members continue to operate with the assistance of the Valley vet clinic to house trapped and found cats and Coles commercial dog kennel for dog issues. Feral cats continue to be relocated. No animals were euthanized during this reporting period.

Members continue to deal with matters that occur almost daily such as parking, animals at large, noise complaints, yard clean up, abandoned vehicles, various property related issues and business licenses. Municipal enforcement members continue to assist town departments when requested on a variety of matters.

Two citizens that essentially had refused to clean up their yards after being issued remedial orders and had been spoken to several times by a bylaw member did so after being issued violations tickets Issued under the authority of the Community Standards bylaw.

Bylaw enforcement will now report to the Director of Protective Services, who will continue to supervise bylaw operations, and will no longer be under the auspices of the Director of Community Services. Citizens can still lodge complaints in the same fashion as before.